

Kentucky Group Health Insurance Board
MINUTES
 Personnel Cabinet
 Frankfort, KY 40601
Regular Monthly Meeting
Held on May 28, 2019

Board Members:

Administrative Office of the Courts	Jason McGinnis, proxy for Laurie Dudgeon
Advisory Committee for State Health Insurance Subscribers	Tommy Loving
Auditor of Public Accounts	Sara Beth Gregory, proxy for Mike Harmon
Department of Education	Rita Belen, proxy for Dr. Wayne Lewis
Department of Insurance	Nancy Atkins
Finance and Administration Cabinet	Absent
Kentucky Education Association	Absent
Kentucky Education Support Professionals Association	Janet Allen
Kentucky Retirement Systems	Connie Pettyjohn, proxy for Jerry Powell
Kentucky Transportation Employees Association	Absent
Office of State Budget Director	Teresa Sanders, proxy for John Chilton
Personnel Cabinet	Thomas Stephens, Chairperson
Teachers' Retirement System	Steve Gillespie

(Quorum Present)

Support Staff Present:

Jenny Goins, Commissioner, DEI
 Matthew Hall, Deputy Commissioner, DEI
 Sharron Burton, General Counsel, DEI
 Donna Marcum, Staff Assistant, DEI
 Jen Alvis, Staff Assistant, DEI
 Jessie Drury, Executive Administrative Secretary, DEI
 Paula Chisholm, Assistant Director, DEI
 Christie Burkhead, Assistant Director, DEI
 Mandi Flynn, Administrative Specialist, DEI
 LaDonna Koebel, Chief of Staff, Personnel Cabinet
 Katherine North, Executive Director, Personnel Cabinet
 Steeley Shacklette, Information Officer I, Personnel Cabinet

Vendor Staff Present:

Margaret Cooper, SmartShopper
 Robert Graybill, SmartShopper
 Eric Poston, IBM Watson Health

I. CALL TO ORDER

Secretary Stephens called the May 2019 meeting of the Kentucky Group Health Insurance Board (KGHIB) to order at 2:00 p.m., Eastern Standard Time on May 28, 2019, at the Kentucky State Office Building, Frankfort, Kentucky. The recording secretary called roll.

II. REVIEW AND APPROVAL OF MINUTES

Secretary Stephens presented the minutes from the April 2019 meeting to the Board for approval, whereupon motion duly made, seconded and unanimously adopted, the minutes were approved as submitted at the May board meeting.

III. KEHP UPDATE

Commissioner Goins updated the board on the following:

- Deputy Commissioner Matt Hall served as a panelist at the Kentucky Telehealth Summit in Bowling Green, KY.
- KEHP is developing plans for Plan Year 2020 along with a budget for Plan Year 2021 and 2022 due this fall:
 - Following up with detailed discussions with most vendors based on Vendor Summit input.
 - Reviewing possible operational changes based on lessons learned last year.
- KEHP collaborated with the Department of Agriculture, KY Proud, and the Organic Association of KY to launch the LivingWell Community Supported Agriculture (CSA) pilot program for worksite delivery to the State Office Building.
- KEHP leadership met with Jane Gilbert to learn more about their successful pilot with pharmacogenetics.
- The leadership team continues to work through RFP scoring for wellness.
- April operational stats:
 - Customer Service Calls Health – 1,369
 - Customer Service Call Optional – 203
 - Applications processed Health – 2,590
 - Applications processed Optional – 520
 - Exceptions processed – 101
 - Data files outbound – 132
 - Data files inbound – 138
 - Premium billing arrears notices - 743

IV. SMARTSHOPPER UPDATE

Margaret Cooper and Robert Graybill presented an update from SmartShopper to the Board on the following:

- Vitals SmartShopper is now Sapphire-Digital and will now be referred to as only SmartShopper.
- By the numbers update – 2019 year-to-date:
 - \$1.3 million in gross savings.
 - \$218K in incentives to members.
 - \$547 in average claims savings per incentive.
 - 12.55% activation rate (PTD).
 - 41.26% activated shopping rate (PTD).
 - 95.73 % shop conversion rate (PTD).

- Introduced a new benefit option, Medical Expertise Guide (MEG) that provides members with the following:
 - Personalized care advocates to support members throughout their care journey,
 - Quality scores, patient experience, and cost data to match patients to the best surgeon and facility, and
 - A model to inform and drive proactive intervention to influence the member care journey.

V. OLD / NEW BUSINESS

There being no further business, Secretary Stephens adjourned the meeting at 3:09 p.m., Eastern Standard Time. The next KGHIB meeting is Tuesday, June 25, 2019. The meeting will be at the Kentucky State Office Building, 501 High Street, in Frankfort, Kentucky.

Submitted by:



Jessie Drury
Recording Secretary

Chaired by:



Secretary Stephens
Chairperson