

**KY MINUTES OF MEETING
KENTUCKY GROUP HEALTH INSURANCE BOARD
KENTUCKY EMPLOYEES' HEALTH PLAN
MONTHLY MEETING JANUARY 30, 2024, AT 2:00 P.M.
PERSONNEL CABINET, 501 HIGH STREET, FRANKFORT, KENTUCKY 40601
VIDEO TELECONFERENCE AND IN-PERSON HYBRID MEETING**

At the monthly meeting of the Kentucky Group Health Insurance Board held on January 30, 2024, the following members were present: Secretary Mary Elizabeth Bailey, Deputy Secretary Robert Long, Tommy Loving, Shawn Boggs as proxy for Sharon Clark, Jason McGinnis as proxy for Katie Comstock, Nancy Haggerty as proxy for John Hicks, Tiffany Yeast as proxy for Robin Kinney, Connie Pettyjohn as proxy for Jerry Powell, Adrienne Carter, Steve Gillespie, and Brent McKim. Staff members present were Commissioner Chris Chamness, Jen Thompson, Paula Chisholm, Allison Lile, Christie Burkhead, Donna Marcum, Jessica Hetrick, and Will Adams. Also, present were Carl Felix, Kristin Shramovich, Leah Locknane, Margaret Cooper, David Hume, and Paul Titus.

Secretary Bailey called the meeting to order at 2:01 p.m. Ms. Jennifer Thompson called roll.

Secretary Bailey asked for a motion to accept the December 19, 2023, board minutes as read and approved. The motion was made by Mr. Loving and seconded by Mr. Gillespie. The motion passed unanimously.

Secretary Bailey introduced agenda item *Kentucky Employees' Health Plan (KEHP) Update*. Commissioner Chamness updated the Board on the following items:

- **Procurement Update:** The Request for Proposal (RFP) for a Pharmacy Benefits Manager was published on January 5, 2024. The RFP vendor's conference was well attended with over 40 participants, and several questions were received. Drafting of the RFP for a Third-Party Administrator is well underway; we anticipate publishing that document in February.
- **Anthem provided KEHP with year-end reporting for 2023.** Here are some highlights: \$40M increase in medical claims from the prior year. High-cost claimants, defined as members with at least \$100k in claims, accounted for over 30% of all medical costs, a similar rate from the prior year. However, the total cost of claims from high-cost claimants was up almost \$16 million from the prior year. There were continued increases in outpatient procedures, as more surgical

procedures and treatments moved from inpatient to outpatient. There were large increases in utilization of optional dental and vision benefits, and a strong increase in case management engagement for members with more complex cases. Very good customer service operations and customer satisfaction results from member surveys.

- We have a proposed calendar for the 2024 Department of Employee Insurance (DEI) Wellness Fairs. DEI is planning for seven events, including three for staff at the Commonwealth correctional facilities in LaGrange. These events will be in addition to the benefit fairs that will take place prior to Open Enrollment.

| Name | Date | Time | Location |
|-----------------------|----------------|-----------------|---------------------------------------|
| State Office Building | March 27, 2024 | 9:00-1:00 pm | 501 High St, Frankfort KY 40601 |
| Transportation Bldg. | April 10, 2024 | 10:00 – 2:00 pm | 200 Mero St, Frankfort KY 40601 |
| Luther Luckett | May 7, 2024 | 6:30 – 9:30 am | Dawkins Rd., Box 6, LaGrange KY 40031 |
| KY State Reformatory | May 8, 2024 | 6:30 – 9:30 am | 3001 W Highway 146, LaGrange KY 40031 |
| Roederer Complex | May 9, 2024 | 6:30 – 9:30 am | 3000 Morgan Rd., LaGrange KY 40031 |
| CHR Building | June 26, 2024 | 10:00 – 2:00 pm | 275 East Main St, Frankfort KY 40601 |
| 300 Building | July 31, 2024 | 10:00 – 2:00 pm | 300 Sower Blvd, Frankfort KY 40601 |

- Margaret Cooper with SmartShopper will be providing a program update during today's board meeting.
- Will Adams, Plan Attorney, added information regarding the 2024 legislative session and is following pending legislation that may impact KEHP, including HB 190 and HB 273.

Secretary Bailey introduced the agenda item *SmartShopper – Program Update*. Margaret Cooper updated the Board on the overall program performance and success snapshot. KEHP has saved \$28.7 million in claims since the inception of SmartShopper into the health plan. Of the four (4) performance drivers, KEHP is exceeding in three of the four which are above the benchmark: Shopping rate, redirection, and savings per incentive. Goals for increasing awareness were shared as part of the presentation, along with the best practices strategies. Many of these strategies are planned to begin in 2024.

Secretary Bailey introduced the agenda item *Old/New Business*. There being no further business, Secretary Bailey asked for a motion to adjourn the meeting. The motion was made by Mr. Gillespie

and seconded by Ms. Pettyjohn. The motion passed unanimously. The meeting was adjourned at 2:32 pm.

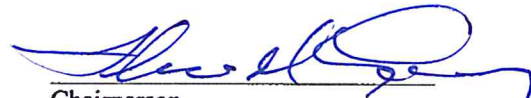

Copies of all documents presented are incorporated as part of the minutes of the Kentucky Group Health Insurance Board held January 30, 2024.

CERTIFICATION

I do certify that I was present at this meeting, and I have recorded the above actions of the Board on the various items considered by it at this meeting. Further, I certify that all applicable requirements of KRS 61.805-61.850 were met in conjunction with this meeting.


Recording Secretary

We, the Chair of the Kentucky Group Health Insurance Board and Deputy Commissioner of the Kentucky Department of Employee Insurance, do certify that the Minutes of Meeting held on January 30, 2024, were approved on February 27, 2024.


Chairperson

Commissioner

I have reviewed the Minutes of the January 30, 2024, Kentucky Group Health Insurance Board Meeting for content, form, and legality.


Office of Legal Services