

Kentucky Group Health Insurance Board
MINUTES
 Personnel Cabinet
 Frankfort, KY 40601
Regular Monthly Meeting
Held on January 23, 2018

Board Members Present:

Administrative Office of the Courts	John Scott, proxy for Laurie Dudgeon
Advisory Committee for State Health Insurance Subscribers	Courtney Mangione, proxy for Tommy Loving, Vice Chairperson
Auditor of Public Accounts	Alice Wilson, proxy for Mike Harmon
Department of Education	Kathy Jennings, proxy for Stephen Pruitt
Department of Insurance	Tony Butcher, proxy for Nancy Atkins
Financial and Administration Cabinet	Troy Robinson, proxy for William Landrum
Kentucky Education Support Professionals Association	Kayne Ishmael, proxy for Frankie Langdon
Kentucky Retirement Systems	Mary Helen Peter
Office of State Budget Director	Teresa Sanders, proxy for John Chilton
Personnel Cabinet	Thomas Stephens, Chairperson
Teachers' Retirement System	Steve Gillespie

(Quorum Present)

Support Staff Present:

Jenny Goins, Commissioner, DEI
 Matt Hall, Deputy Commissioner, DEI
 Donna Marcum, Staff Assistant, DEI
 Jen Alvis, Staff Assistant, DEI
 Jessie Drury, Special Assistant, DEI
 Bruce Cottew, Healthcare Data Administrator, DEI
 Sharron Burton, General Counsel, DEI
 Twany Beckham, Wellness Director, DEI
 Sheila Sexton, Benefits Branch Manager, DEI
 Paula Chisholm, Financial and Data Services Division Director, DEI
 LaDonna Koebel, Chief of Staff, Personnel Cabinet
 Robin Hartman, Executive Staff Advisor, Personnel Cabinet

Vendor Staff Present:

Sonny Jones, Anthem
 Jan Mitro, Anthem
 Dr. Divya Cantor, Anthem
 Jala Miller, Go365
 Bowie Hogg, Alight Solutions

I. CALL TO ORDER

Secretary Stephens called the January 2018 meeting of the Kentucky Group Health Insurance Board (KGHIB) to order at 2:00 p.m., Eastern Standard Time on January 23, 2018, at the Kentucky State Office Building, Frankfort, Kentucky. The recording secretary called roll.

Secretary Stephens asked for a moment of silence to honor the victims of the school shooting Tuesday morning in Murray, KY that took the lives of two teenagers and wounded several others. Secretary Stevens also asked the board to remember the late Dr. Bob Wagoner, proxy for board member Steve Gillespie.

II. REVIEW AND APPROVAL OF MINUTES

Secretary Stephens presented the minutes from the November 2017 meeting to the Board for approval, whereupon motion duly made, seconded and unanimously adopted, the minutes were approved as submitted at the January board meeting.

III. KEHP UPDATE

Commissioner Jenny Goins updated the board on the following:

- Open Enrollment status data for 2018
- Wrapping up Open Enrollment grievances – between 11/1 through 12/31 the team processed 1200 Open Enrollment grievances; approximately 500 more than same time last year
 - Open Enrollment grievance process ends January 31
- Scheduling KGHIB board presentations in advance
 - KEHP website has been updated with the board's annual calendar
 - Will hold a December meeting on Dec. 18 to better align the meeting schedule with the governing statutory language
- Twany Beckham announced the grand-prize winners of his 30-Day Lifestyle Challenge: Madeleine Pratt, Mike Halbleib, Hayley Franklin
 - You can read their stories at LivingWell.ky.gov
 - Twany received 11 story submissions
 - Winners get to attend a UK basketball practice and meet head coach John Calipari
- Biometric screening events are being scheduled across the Commonwealth to help members complete their LivingWell Promise
 - The annual event for LRC is scheduled for March 21
- RFP for data warehouse has been drafted and will be posted on the procurement website within the next few days

IV. Alight Solutions

Bowie Hogg, Health Point Solutions Executive for Alight, gave a presentation to the board on the Dependent Verification Services Audit that Alight is performing for KEHP.

- Briefed the board with an overview of Alight Solutions facts and figures
- Summarized the Dependent Audit Solutions process
- Presented highlights of Alights successes
- Shared information on the projected outcome and timeframe of the audit

V. Anthem

Dr. Divya Cantor updated the board on Anthem's Emergency Room claims processing policy.

- Briefed the board on the increase of ER visits for non-emergency treatment, despite efforts to educate the public on the costs and inconveniences of going to the ER for non-emergent care.
 - Anthem will cover ER visits that are for emergency medical conditions including claims that meet the prudent layperson standard.
 - The cost of an ER visit can be 10-times the cost of a visit to a non-emergent care provider.
 - If a member chooses to receive care for non-emergency ailments at the ER when a more appropriate setting is available, his/her claim is reviewed using the prudent layperson standard and potentially denied.
- Discussed timeframes for Grievances and Appeals

VI. OLD / NEW BUSINESS

There being no further business, Secretary Stephens adjourned the meeting at 3:17 p.m., Eastern Standard Time. The next KGHIB meeting is Tuesday, February 27, 2018. The meeting will be at the Kentucky State Office Building, 501 High Street, in Frankfort, Kentucky.

Submitted by: _____


Jessie Drury
Recording Secretary

Chaired by: _____


Thomas Stephens
Personnel Cabinet Secretary