



Department of
Employee Insurance

501 HIGH STREET, 2ND FLOOR
FRANKFORT, KENTUCKY 40601

DEI MEMO 22-10

To: ICs and BLs
From: Department of Employee Insurance
Re: Online Arrears Payments
Date: September 1, 2022

We are excited to announce a new program coming soon! Starting September 19, 2022, Non-Commonwealth Paid (NCP) members can make online arrears payments for Health, Dental, Vision, and Life Insurances and Flexible Spending Accounts. Members will pay their own premium arrears quickly and conveniently online at:

<https://secure.kentucky.gov/formservices/Personnel/BenefitArrearsPayment>.

When your member submits payment online, you DO NOT need to include their payment on your bill. The Premium Billing Branch will apply the payment directly to the member's account.

The online arrears payment program will be DEI's preferred method for member arrears payments. In the event an arrears payment must be made by check, please follow guidance provided in Memo 18-04, which is posted on kehp.ky.gov.

Please contact your PBB Representative with any questions at 502-564-9097.