





Course Map

Lesson 1: IC Responsibilities

Lesson 2: Benefits Offered

Lesson 3: Additional Benefits and TPAs

Lesson 4: On-Line Tools

Lesson 5: Benefits Administration

Lesson 6: Optional Insurance

Lesson 7: Qualifying Events

Lesson 8: Transfers, Leaves, & Terminations

Lesson 9: KHRIS Processing



Counsel Employees

• Answer health, dental, vision, and life insurance questions and provide contact details where they may receive additional information

Administration Manual

 Be familiar with and use the DEI Administration Manual to complete your responsibilities as an IC/BL in addition to processing and procedure guidelines for enrollment in the Kentucky Employees' Health Plan and Optional Insurance Benefits

Manage Monthly Bills

• If your duties include Billing Liaison reconcile, process and release the health, dental, vision and life premiums, administrative fees and flexible benefits all within Biller Direct





Provide the following to your new employees

- A copy of the Checklist for New Employees (located under "forms" then "miscellaneous")
- KEHP website <u>http://kehp.ky.gov</u>
- Optional Insurance Branch website: https://personnel.ky.gov/pages/insurance.aspx
- Training on benefits available, including the web address to obtain the Summary Plan Descriptions: <u>https://personnel.ky.gov/Pages/KEHP-Forms-for-members.aspx</u>



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Available Levels of Coverage

Single coverage for the member only



Couple coverage for the member and his/her eligible covered spouse



Parent Plus coverage for the member and eligible dependent(s) except the spouse



Family coverage for the member, the member's spouse and one or more dependent children





Livingwell CDHP

- Single \$1500
- Family \$2750
- Coinsurance 85/15
- Maximum Out of Pocket
 - Single \$3000
 - Family \$5750
- Medical and pharmacy costs both apply toward the deductible and out-of-pocket
- Value Formulary– less brand names and more generic options
- \$500 HRA for single coverage- \$7,500 cap
- \$1000 for couple, parent-plus and family coverage- \$7,500 cap
- Funds up to \$7500 roll from year to year



Livingwell PPO

- Single \$1000
- Family \$1750
- Coinsurance 80/20
- Maximum Out of Pocket
 - Single \$3000
 - Family \$5750
- PCP Copay \$25
- Specialist Copay \$50
- Medical and pharmacy costs DO NOT apply toward the deductible but will towards your out-of-pocket maximum
- Value Formulary– less brand name options and more generic options
- No HRA funds



Livingwell Basic CDHP

- Single \$2000
- Family \$3750
- Coinsurance 70/30
- Maximum Out of Pocket
 - Single \$4000
 - Family \$7750
- Medical and pharmacy costs both apply toward the deductible and out-of-pocket
- Value Formulary more generic drug options and less brand-name options
- \$250 HRA for single coverage- \$7,500 cap
- \$500 for couple, parent-plus and family coverage- \$7,500 cap
- Funds up to \$7500 roll from year to year



Livingwell Limited High Deductible

- Single \$4250
- Family \$8250
- Coinsurance 50/50
- Maximum Out of Pocket
 - Single \$5250
 - Family \$10,250
- Medical and pharmacy costs both apply toward the deductible and out-ofpocket
- Value Formulary more generic drug options and less brand-name options
- No HRA funds and no co-pays



KEHP 2021 Benefits Grid

Plan Options	Living	Well CDHP	Living	LivingWell PPO LivingWell Basic CDHP Deduct		Limited High ible Plan		
	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network
Lifetime Maximum	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
HRA	Single \$50	0; Family \$1,000	Not A	pplicable	Single \$25	0; Family \$500	Not A	pplicable
Annual Deductible*	Single \$1,500	Single \$2,750	Single \$1,000	Single \$1,750	Single \$2,000	Single \$3,250	Single \$4,250	Single \$8,250
	Family \$2,750	Family \$5,250	Family \$1,750	Family \$3,250	Family \$3,750	Family \$6,250	Family \$8,250	Family \$16,250
	Applies to Me	dical and Pharmacy	Applies	to Medical	Applies to Med	dical and Pharmacy	Applies to Med	ical and Pharmacy
Annual Medical	Single \$3,000	Single \$5,750	Single \$3,000	Single \$5,750	Single \$4,000	Single \$7,750	Single \$5,250	Single \$10,250
Out-of-Pocket Maximum**	Family \$5,750	Family \$11,250	Family \$5,750	Family \$11,250	Family \$7,750	Family \$11,250	Family \$10,250	Family \$20,250
Deductibles & Out-of-Pocket Maximums for In-Network and Out-of-Network providers accumulate separately and do not cross apply.								
Co-Insurance	Plan: 85%	Plan: 60%	Plan: 80%	Plan: 60%	Plan: 70%	Plan: 50%	Plan: 50%	Plan: 40%
	Member: 15%	Member: 40%	Member: 20%	Member: 40%	Member: 30%	Member: 50%	Member: 50%	Member: 60%
Doctor's Office Visits	Deductible	Deductible	Co-pay: \$25 PCP	Deductible	Deductible	Deductible	Deductible	Deductible
	then 15%	then 40%	\$50 Specialist	then 40%	then 30%	then 50%	then 50%	then 60%
Annual Prescription Drug Out-of-Pocket Maximum**	Combined with	Combined with	Single \$2,500	Single \$5,000	Combined with	Combined with	Combined with	Combined with
	Medical	Medical	Family \$5,000	Family \$10,000	Medical	Medical	Medical	Medical
30-Day Supply*** Tier 1 – Generic Tier 2 – Formulary	Deductible then 15%	Deductible then 40%	\$15 \$40	\$30 \$80	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%
90-Day Supply (Retail or Mail Order)*** Tier 1 – Generic Tier 2 – Formulary	Deductible then 15%	Not Covered	\$30 \$80	Not Covered	Deductible then 30%	Not Covered	Deductible then 50%	Not Covered
Physician Care (Inpatient/Outpatient/Other)	Deductible	Deductible	Deductible	Deductible	Deductible	Deductible	Deductible	Deductible
	then 15%	then 40%	then 20%	then 40%	then 30%	then 50%	then 50%	then 60%
Diagnostic Tests**** In Doctor's Office	Deductible	Deductible	Office Visit	Deductible	Deductible	Deductible	Deductible	Deductible
	then 15%	then 40%	Co-pay	then 40%	then 30%	then 50%	then 50%	then 60%
Other Laboratory	Deductible	Deductible	Deductible	Deductible	Deductible	Deductible	Deductible	Deductible
	then 15%	then 40%	then 20%	then 40%	then 30%	then 50%	then 50%	then 60%



KEHP 2021 Benefits Grid

Plan Options	LivingWell CDHP		LivingWell P	LivingWell Basic CDHP		LivingWell Limited High Deductible Plan			
	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network	
Outpatient/Ambulatory Surgery Center	Deductible then 15%	Deductible then 40%	Deductible then 20%	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
Emergency Room (Benefit for emergency medical treatment only)	Deductible then 15%		\$150 Co-pay then Deductible then 20% Co-pay waived if admitted		Deductible then 30%		Deductible then 50%		
ER Physician Care	Deductib	le then 15%	Deductible then 20%		Deductible then 30%		Deductible then 50%		
Ambulance	Deductib	le then 15%	Deductible the	en 20%	Deductil	Deductible then 30%		Deductible then 50%	
Urgent Care Center	Deductib	le then 15%	\$50 Co-pa	\$50 Co-pay		Deductible then 30%		Deductible then 50%	
Routine Well Child	Covered at 100%	Deductible then 40%	Covered at 100%	Deductible then 40%	Covered at 100%	Deductible then 50%	Covered at 100%	Deductible then 60%	
Routine Well Adult	Covered at 100%	Deductible then 40%	Covered at 100%	Deductible then 40%	Covered at 100%	Deductible then 50%	Covered at 100%	Deductible then 60%	
Mental Health	Treated the same as any other health condition. See specifics related to PCP office visit, inpatient, and outpatient services.								
Autism Services	Treated the same as any other health condition. See specifics related to PCP office visit, inpatient, and outpatient services.								
Allergy Injections	Deductible then 15%	Deductible then 40%	\$15 Co-pay	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
Allergy Serum	Deductible then 15%	Deductible then 40%	\$15 Co-pay	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
Maternity Care (See SPD for specifics)	Deductible then 15%	Deductible then 40%	\$25 Co-pay (office visit pregnancy diagnosed) Delivery Charge: Deductible then 20%	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
Durable Medical Equipment	Deductible then 15%	Deductible then 40%	Deductible then 20%	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
Therapy Services (Per Visit; Physical, Occupational,	Deductible then 15%	Deductible then 40%	Deductible then 20%	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
Speech - combined limit)			Maximum of 90 c	ombined therapy visits	per calendar year				
Chiropractic Care	Deductible then 15%	Deductible then 40%	\$25 Co-pay	Deductible then 40%	Deductible then 30%	Deductible then 50%	Deductible then 50%	Deductible then 60%	
(Manipulation Therapy)			11 1 Cac 1 1						



Employer contribution of \$2,100 annually or \$175/month new employees only (not available for retirees)

- Member will receive HealthEquity Visa card pre-loaded with available funds
 - \$1050 loaded Jan 1st (amounts pro-rated based on effective date of coverage)
 - \$1050 loaded July 1st (amount pro-rated based on effective date of coverage)
- Unused money carries to from 2021 to 2022 if member elects the same Waiver HRA option (\$50 - \$2,100)
- If a member, member's spouse or dependent is contributing funds to a Health Savings Account (HSA), he/she should consult a tax advisor prior to establishing an HRA or FSA





Waiver General Purpose HRA

- Can be used to pay for qualified medical, pharmacy, dental and vision expenses
- Requires member to sign the Waiver HRA Declaration and state what Source of other coverage
- Employees must submit proof of other qualifying insurance

Who is Eligible

- Any active employee of a participating agency
- A retiree who has returned to work and does not have coverage under the retirement systems AND has employer group coverage
- An employee has Medicare but is also covered by a spouse's <u>employer group</u> coverage



Please make sure your employees are aware of the following:

 When you enter a new hire and enroll them in the Waiver General Purpose HRA, your employee must provide proof that they are covered by an <u>employer-sponsored group</u> health plan. You must enter this information in the HRBEN0001.

 The employee must submit either a 1095 or a letter from the other insurance listing the members' name and effective date. It must clearly show that the coverage is with an employer and not a private plan.



Members who elect the Waiver Limited Purpose HRA will receive the same benefit amount as the General Purpose HRAs, \$2,100 annually but the funds can only be used for dental and vision expenses

- Medical and pharmacy expenses are not reimbursable
- Waiver Limited Purpose HRA funds will not rollover to Waiver (GP) HRA
- Unused money carries to next plan year if member elects the same Waiver Limited Purpose HRA option (\$50 \$2,100) from plan year 2021 to 2022
- Can be used to pay for qualified dental and vision expenses
- Does not require member to sign the Waiver HRA Declaration



Who is Eligible

- Any active employee of a participating agency
- A return to work retiree who does not have coverage under the retirement systems
- An employee who does not have other <u>employer-sponsored group</u> health insurance coverage but, has an individual or <u>government-sponsored</u> health plan like Medicare, Medicaid, Tricare, or VA Benefits etc.



Waiver No HRA

- No funds are provided
- Does not require member to sign the Waiver HRA Declaration

Who is Eligible

- Any active employee of a participating agency
- A return to work retiree who has coverage with the retirement systems
- A member, member's spouse or dependent who is contributing funds to a Health Savings Account (HSA)



Flexible Spending Accounts

HEALTHCARE FSA

- · Medical and prescription deductibles, co-payments and co-insurance
- · Certain dental fees such as cleanings, fillings and crowns
- Orthodontic treatment

Department of Employee Insurance

- · Vision fees including contacts, eyeglasses and laser vision correction
- Medical supplies such as wheelchairs, crutches and walkers
- FSA funds can be used for family members
- The current limit for contributions to a Healthcare FSA is \$2,750 per employee (plus up to \$550 carry over)
- Healthcare FSA funds are pre-loaded on a Healthcare Card with WageWorks
- It is a use it or lose it account, with only \$550 allowable carry over to the next plan year
- *******Check with WageWorks for a complete IRS approved listing or visit the FSA Store on their website





Child and Adult daycare FSA

- Allows members to pay for dependent care expenses such as daycare or after-school programs for dependents up to age 13, or an adult day care
- Maximum contribution is based on member's tax filing status.
 - \$5,000 for married, filing a joint return;
 - \$5,000 filing as head-of-household;
 - \$2,500 married, filing separate returns
- No VISA card available
 - Members can only be reimbursed as funds are contributed to the account





No Cost Preventative Care

- For preventative services such as immunizations, preventative screenings, well-child, and well-adult visits
- All KEHP plans cover an extensive list of preventative services delivered by a network provider without charging a co-payment or co-insurance even if yearly deductible hasn't been met



• Flu shots are free at any participating pharmacy or provider through the KEHP's preventative benefit all year



- Networks and doctors are the same for all plans
- You do not need a referral to see a specialist unless the specialist is requiring the referral





Tobacco Use Declaration

- The commonwealth is committed to fostering and promoting wellness and health in the workforce
- Focus is on tobacco use, not just smoking
- Status is based on both the member and/or dependent(s) tobacco use for ages over 18
- As part of the KEHP wellness program, KEHP provides a monthly discount in premium contribution rates for non-tobacco users







Life Insurance Options for employee include:

 Basic \$20,000 Accidental Death & Dismemberment (AD&D) provided to all full time eligible employees by the employer

Additional AD&D Plans employee may purchase for themselves:

- \$5,000
- \$10,000
- \$25,000
- \$50,000
- \$100,000
- \$150,000



Dependent Plan Options

Qualified Dependent	<u>Plan A</u>	<u>Plan B</u>	<u>Plan C</u>	<u>Plan D</u>	<u>Plan E</u>	<u>Plan F</u>	<u>Plan G</u>	<u>Plan H</u>
Spouse	\$10,000	\$5,000	\$5,000	\$10,000	0	\$20,000	\$20,000	0
Child under 6 months	\$2,500	\$1,500	0	0	\$2,500	\$2,500	0	\$2,500
Child 6 months to age 26	\$5,000	\$3,000	0	0	\$5,000	\$10,000	0	\$10,000



Basic and Optional Life AD&D

- Basic and Optional Life include AD&D (accidental death and dismemberment)
- Basic and Optional Life also covers death due to natural causes

Example

- Employee passes due to an accident the beneficiary will receive \$40,000 (insurance amount doubles)
- Employee passes due to natural causes the beneficiary will receive \$20,000 (amount of policy)

Dismemberment Coverage

- AD&D also includes dismemberment coverage
- Amount payable depends on the type of loss the employee experiences due to an accident
- For Dismemberment Percentages and losses not covered for accidental death please refer to the Booklet/Certificate of Coverage

https://personnel.ky.gov/KGLI/Life%20Insurance%20Booklet.pdf





Accelerated Death Benefit for Basic and Optional Life Coverage

- An employee must have a life expectancy of 12 months or less
- Employees premiums must be paid up to date to be eligible
- The terminal illness proceeds are equal to 75% of what employee is currently enrolled in. (basic and optional)

Example

- Employee is enrolled in \$20,000, they would receive \$15,000 of benefit
- Employee passes and the remaining balance of \$5,000 would be paid out to the beneficiary, providing the employee is still employed and not drawing any type of disability

Dependent Life Plans are not covered under the AD&D or Accelerated Death Benefit plan options



Dental and Vision Optional Insurance - Anthem

- Dental and vision insurance is available to active employees.
- Pre taxed
- If a member elects health, dental and/or vision, the member will receive more than one card from Anthem. For example, the member may receive one card for health and one card for dental/vision depending on what they have elected.







	Bronze	Silver	Gold	
Your dental plan at a glance	In- / Out-of-Network*	In- / Out-of-Network*	In- / Out-of-Network*	
Annual Benefit Maximum	\$750	\$1000	\$1500	
Annual Deductible	\$50	\$50	\$50	
Orthodontia (child only)	. Not covered	Not covered	\$1500	
Diagnostic & Preventive Service	100% / 100% of allowable amount*	100% / 100% of allowable amount*	100% / 100% of allowable amount*	
Basic Services	50% / 50% of allowable amount*	80% / 80% of allowable amount*	80% / 80% of allowable amount*	
Oral Surgery (Simple)	50% / 50% of allowable amount*	80% / 80% of allowable amount*	80% / 80% of allowable amount*	
Major Services (including Complex Surgery and Implants)	Not covered	50% / 50% of allowable amount*	50% / 50% of allowable amount*	



Vision

	Bronze	Silver	Gold
Exam with dilation as necessary	\$10 copay	\$10 copay	\$10 copay
Frames	\$125 allowance, 20% off any balance	\$150 allowance, 20% off any balance	\$150 allowance, 20% off any balance
Eyeglass lenses: Single vision, bifocal, trifocal, lenticular	\$25 copay	\$10 copay	\$10 copay
Standard progressive lens	\$65 copay	\$65 copay	\$20 copay
Premium progressive lens	Tier 1: \$85 Tier 2: \$95 Tier 3: \$110	Tier 1: \$85 Tier 2: \$95 Tier 3: \$110	Tier 1: \$40 Tier 2: \$50 Tier 3: \$65





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TPAs Contact Information

Anthem BC/BS

- Medical TPA 844-402-5347(KEHP)
- Dental and Vision

CVS/Caremark

• Pharmacy Benefits Manager – 866-601-6934

HealthEquity

- FSA/HRA 877-430-5519
- COBRA Administrator 877-502-6272

Nationwide

• Group Life - 888-581-8834

WebMD

• Wellness Vendor –866-746-1316

Smartshopper

• Transparency Vendor – 855-869-2133

Rethink

• Supports those caring for children with learning or

behavioral challenges including autism - 800-714-9285



CVS/caremark[®]













Additional Benefits

LiveHealth Online

• Sign up for free at livehealthonline.com or on the mobile app

Diabetes Prevention Program (DPP)

• 844-402-KEHP (5347)

Value Benefits Diabetic, COPD & Asthma

• 844-402-KEHP (5347)

myStrength

• Anthem.com/KEHP or 844-402-5347

Personal Health Consultants

• Anthem.com/KEHP or 844-402-5347

NurseLine 24/7

• 877-636-3720

Future Moms

• Anthem.com/KEHP or 844-402-5347



Anthem. Reference Shield







Value Benefits For Diabetes & COPD/ Asthma

Value Benefit Design	LivingWell CDHP	LivingWell PPO	LivingWell Basic CDHP	LivingWell Limited HDP
30-Day Supply Tier 1 – Generic Tier 2 – Formulary	(no deductible) 0% 10%	\$0 \$25	(no deductible) 0% 25%	(no deductible) 0% 45%
90-Day Supply (Retail or Mail Order) Tier 1 – Generic Tier 2 – Formulary	(no deductible) 0% 10%	\$0 \$50	(no deductible) 0% 25%	(no deductible) 0% 45%





- WebMD offers KEHP members wellness benefits and rewards.
- It all starts with keeping your LivingWell promise but <u>all</u> KEHP members have access to the same wellness benefits regardless of the health plan they choose
- All planholders must complete the LivingWell promise
- Cross-reference members must both fulfill the LW promise
- Requires completion of the WebMD Health Assessment (HA) using the online portal or a Biometric Screening
- \$40 monthly premium discount if promise is fulfilled
- Promise period is January 1, 2021 through <u>July 1, 2021</u>
- Refer all wellness questions and inquiries regarding the completion of the LivingWell Promise to WebMD



Kentucky Employees' Health Plan member wellness portal







Living >> Well Bellevice Enlana Dayton **Regional Well-being Coordinators Territory Map** Ft. Thoma Newport Silver Grove Walton Verane Southeate Individual questions about your LivingWell account or portal? Contact the Customer Service: 1-866-746-1316. Bracker Grant endieto August Greenu Mason Planning a well-being presentation, fair or event? Russell Lewis Achiond Fairview Ower Raceion Contact your Regional Well-being Coordinator below. enny Reming Emine Carter Scott Bourbor Shelby Elliott efferson memorica Foyette Cark Morgan Menifee ALC: NO Bal Thit Wolfe Medison Barrais Handan Sec. 1 Estil Davis Royd Clovergiont Elizobeth West Pol Lee Plice Owenubo Breathitt Pikeville Merion eckeon Const Line Owsley Knott Grayaon Perry Otilo Inerade Gamey Hopkins Hart City Jenkins Pulaski Laurel Muhlenberg Butler Edmonso Leslie at Bernet Scimemet. Adair Science MIN Berren Warnen Crack Knox Harian Bailard lowing Green Pendlecenh Casiema Logan Wayne Whitley Aussellville artisle Marshall Christian Graves Trigg Todd. Allen Morroe Simpleon Modeld cheman Calloway Murray **Elisha Fisher** Ken Robinson **Kim Demling Charity Kabaiku D. Renee Smith** efisher@webmd.net krobinson@webmd.net kdemling@webmd.net ckabaiku@webmd.net dawsmith@webmd.net 502-200-4733 502-780-1047 502-200-4734 502-909-2512 502-873-6129



Customer Service 1-866-746-1316
Where Can it Be Done?









Your Local Health Department

Primary Care Physician

If you want to have a Biometric Screening event hosted at your worksite, please contact your Regional Well-being Coordinator in your area



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KHRIS

Pages - Health Insurance × ← → C ↑ Secure https://personnel.ky.gov/Pages/healthinsurance.aspx	● - □ >
Ky.gov An Official Website of the Commonwealth of Kentucky	
KENTUCKY PERSONNEL A site for state employee and benefit participant team members Search	
Benefits - Resources - Services - Find a Job News HR Administrators KHRIS I	Login
Kentucky Employees' Health Plan	
LiveHealth Online Feeling under the weather? Sign up with LiveHealth online and see a doctor free of charge for all KEHP health plan members. Learn more about this benefit.	





Enter your KHRIS ID and Password

If you have cannot remember your password click on the link for Forgot/Reset Password link below





This is what you will see when you click on Forgot/Reset Password.

Please follow the prompts for your information so that KHRIS can verify you. Once you have completed all the information you will be allowed to set up a new Password.

Forgot/Reset Pass	word or New User?		
I⇒ 1 Validate KHRIS User ID	2 Authenticate Employee Information	3 – I New Password	
Enter your KHRIS User ID	12		
* KHRIS User ID:	Validate		



KENTUCKYPERSONNEL





Optional Insurance

	Site for state employee and benefit part	NEL ticipant team members	Search
<	Benefits - Resources - Servi	ces - Find a Job News	MyPURPOSE KHRIS Login
	Adoption Benefits		
	Deferred Compensation		
	Health Insurance		
	Holidays and Leave	onsor	- Save the Date! -
	Dental, Vision, Life Insurance		LEADERSHIP & DIVERSITY
	Pay	Leadership and Diversity with hings on September 18-19th:	September 18-19, 2019 Kentucky International Convention Center LorderUle, Kr
	Payroll Deduction Program	sponsorship application.	
	Retirement		
	Wellness		
	Workers' Compensation Insurance		



KEHP

Plan Options	T Programs and Services	Resources	KEHP Information
LivingWell CDHP LivingWell PPO Scroll down to click on IC/HRG resources	LivingWell Livingwell Health Clinics SmartShopper LiveHealth Online Rethink Benefits	Enrolling or Changing Coverage 2021 Benefits Selection Guide Docs, Forms and Legal Notices Flu Shots	KEHP Vendors Board & Committee Information Historical Information Retiree Resources Member Webinars

COBRA

For information about your COBRA benefits, please click here.

IC/HRG Resources

Information, tools and resources for insurance coordinators, human resource generalists and billing liaisons. Click here.





Click Chere for the new enrollment application.

Click Mhere for 2021 Newborn Calculator.

Click Phere for LivingWell Regional Well-being Coordinator Territory Map.





LivingWell

Plan Options	Programs and Services	Resources	KEHP Information
LivingWell CDHP LivingWell PPO	LivingWell Livingwell Health Clinics	Enrolling or Changing Coverage 2021 Benefits Selection Guide	KEHP Vendors Board & Committee Information
LivingWell Basic CDHP	SmartShopper	Docs, Forms and Legal Notices	Historical Information
LivingWell Limited High Deductible	LiveHealth Online	Flu Shots	Retiree Resources
FAQs	Rethink Benefits		Member Webinars



WebMD ONE





Kentucky Employees' Health Plan

Improved experience powered by WebMD ONE

Our well-being partner, StayWell, has merged with WebMD Health Services to boost your LivingWell experience in every way.

With the new WebMD ONE wellness portal, you can find what you're looking for more quickly and enjoy personalized recommendations, information, and action plans. And you can rest assured that your information is secure.

What to expect the first time you visit the site in 2021:

If this is your first visit in 2021, you will need to create a new WebMD account to participate in the 2021 LivingWell program.

Follow the steps to enter a new Registration ID and create a new Lisername and Password. You'll answer a













Sign in	
Username *	
Password *	8

SIGN IN

Forgot username or password?

Don't have an account yet?

CREATE ACCOUNT





All ICs/HRGs are required to complete annual HIPAA training

- You will receive an IC memo with a link each year
- Training links are available under *MyPurpose*
- You will need your KHRIS ID and Password
- Follow the directions given in IC MEMO 20-15







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Use KHRIS to manage the following benefit types:





Full time employees of the following agencies who contribute to a state sponsored retirement system

- State Agencies
- Boards of Education
- Health Departments
- Quasi Agencies
- School Board Members (participate on a post-tax basis and are responsible for total premiums). Participation in life insurance is not permitted.





KPPA and **TRS** Retirees who return to work

- Must be offered a KEHP health plan, Waiver HRA or Waiver No HRA
- Employees must contact their retirement system to determine whether they will be eligible for a plan through their retirement system or whether they should enroll in KEHP
- A current Enrollment/Change application must be completed with the active agency to avoid a default election. Refer to the Administration Manual Chapter 1.
- If they want to elect an FSA, they must complete the Enrollment/Change application with their active employer



Employee or Retiree's Spouse

• Legally married spouse

Employee or Retiree's child under age 26

- Single or married
- Working or not
- In school or not
- Includes member's child, step-child, adopted child, foster child or grandchild who meets dependent eligibility criteria





Disabled dependent children

- May continue to be covered beyond the limiting age if:
 - The disability started before the limiting age
 - The disability is medically certified by a physician
- If not covered prior to the limiting age, will be allowed to enroll only if the dependent experiences loss of other coverage
- All other eligibility requirements apply
- You can request a Certification Form from Jeff Wiley at 502-564-1205 or jeffrey.wiley@ky.gov



Other considerations

- A foster child must have been placed by an authorized agency or court order
- A grandchild may only be added with a court order
- Superintendent with working spouse
- Active employees and dependent spouses age 65 or older
- Deceased or Medicare Eligible Retiree's Beneficiary
- Spouses of Retirees

Note: All of these may require supporting documentation and are subject to signature date guidelines. Refer to current Administration Manual Appendix I for specifics.



Affordable Care Act

- Federal law requires all large employers to offer minimum essential coverage to all of the fulltime employees and their dependents
- The employee must be employed on average at least 30 hours of service per week (or 130 hours of service per month)
- The ACA eligible Employee must be provided the opportunity to enroll in Health Insurance coverage
- An ACA eligible Employee who fails to enroll or waive coverage will be automatically enrolled in the Single Coverage Level of the LivingWell Limited High Deductible Plan





New employees have **35** calendar days from their date of hire to make elections online through KHRIS ESS or complete an enrollment application electing one of the following:

- Enroll in a health insurance plan
- Enroll in a General Purpose Waiver HRA or Waiver Limited Purpose HRA
- Waive coverage with no HRA

and/or

- Enroll in a Healthcare and/or Child and Adult Daycare FSA
- Enroll in a life insurance plan
- Enroll in Anthem dental plan
- Enroll in Anthem vision plan
- **Coverage for new employees is effective on the first day of the second month following the date of hire



The KHRIS system counts exactly **35** calendar days beginning with the day after the hire date

- Employees should enroll online via KHRIS ESS. They will receive a new hire letter instructing them to do so. In addition, New Hire Enrollment Steps are available on the website. If for some reason, they are unable to complete their new hire enrollment online, they may complete a paper application and provide to you to enter into KHRIS.
- ICs may enroll the employee in KHRIS provided the employee completed the application and signed it within **35** days
- ID cards will be mailed to the employee's home address **10-14** business days after the enrollment is processed in KHRIS

NOTE: ICs who enroll an employee online MUST keep a copy of the employee's application on file. DO NOT SEND APPLICATION TO EIB or OIB.



Enrollment – New Hire

1 – Personnel Action PA40

- IC performs the **new hire action** in KHRIS to **create an employee record**
- KHRIS generates the employee's KHRIS user ID within 24-48 hours. The IC will give the employee ID to the employee as part of their new employee orientation to enroll in their eligible benefits.

*Note: New employee or employees going from PT<100 to PT>100 or FT should be given a full "New Employee" Packet.

*Refer to the Admin Manual for the KEHP Insurance and Flexible Spending Account Checklist for New Employees



To trigger a KHRIS User ID, the IC must complete the employee's "shell" in PA40

- The employee is automatically enrolled into the Default LivingWell Limited High Deductible Plan single level and the Basic Life Insurance
- New Hires will have 35 days from hire to enroll in any Optional Plans
- If the application is not entered into KHRIS within 14 calendar days of the plan's effective date, the default plan ID card will be triggered



KHRIS User ID

ICs can look up KHRIS user IDs

- 1. PA20 "Basic personal data" tab
- 2. IT 00105 "Communication"
- 3. Click "Display" and view the system ID
- 4. ID format: ABC1234

Display HR Master Data	
y <u>∕aa</u> ⊕	
	Personnel no.
ind by	Name
Person	EE group L External - BN Personnel area
· 🛗 Collective search help	EE subgroup 41 24 Non-Paid Pers. subarea
· 🚻 Search Term	
• 🛗 Free search	Basic personal data Payroll Benefits Time Taxes Pla
I G I F F. I 6	Infotype text S Period
it list	0031 Reference Personnel Numbers Period
Arconnel numb Name Cost conter name	0035 Company Instructions Trom
	0040 Objects on Loan OToday
	0041 Date Specifications
	0077 Additional Personal Data — OFrom curr
	0094 Residence Status OTo Curren
	0102 Grievances NA
	p105 Communication
	0697 Drug Screening

Display 0105 Communication	
la 🕞 🧟	
	Personnel No Name
Find by	Position 99999999 Integration: default position
🕆 🚑 Person	Status Active
• 🛗 Collective search help	Start 07/01/2019 12/31/9999 Chng 07/05/2019 BATCH_PIN
· 🛗 Search Term	
· 🋗 Free search	0105 Communication
	Type 0001 System user name (SY-UNAME)
II (2) I T T , I , E (1 , E)	System ID

b.



Who Can Enroll Online?

The following members can enroll online:

- Commonwealth Paid Employees
- Non-Commonwealth Paid Employees
- KCTCS Retirees
- TRS Retirees
- JCP/LRP

The following must use a paper application:

- Cross-reference planholders
- Members with a disabled dependent
- KPPA retirees (or enroll through KPPA enrollment portal)
- Qualifying events

NOTE: IC must complete hiring action (PA 40) for members to enroll online





Enrollment – New Hire

This action is completed after the New Hire Action:

2 – PA30

- Employee enrolls through ESS or submits paperwork to IC for processing
- If there is a paper application submitted, the IC must add dependents and beneficiaries



Enrollment – New Hire

This action is completed after the New Hire Action:

3 – HRBEN001 Enrollment

- Employee enrolls through ESS or submits paperwork to IC for processing.
- If there is a paper application submitted, the IC completes the initial benefit enrollment in KHRIS.



Enrollment

New employees who do not meet the enrollment deadline will be defaulted to the LivingWell Limited High Deductible Plan at the single level.



- KHRIS will automatically default the member to a LivingWell Limited High Deductible Plan unless action is taken within the timeframe to enroll
- Member will not be able to enroll in coverage until the next Open Enrollment period or unless a qualifying event is experienced that will allow enrollment
- The member may file an exception



COBRA is a federal law that requires all employers to provide continuation of medical coverage at group rates in certain instances where there is a loss of group insurance coverage

Timely entry into MUNIS or KHRIS is important to generate all notices to members

- New hires
- New dependents
- Transfers
- New retirees







New Hire COBRA Notification

After an employee is hired into KHRIS or after an employee is entered into KHRIS, HealthEquity will then send the COBRA packet to the employee.

*ICs <u>are not responsible</u> for notifying HealthEquity regarding COBRA of qualifying events and separations such as retirements and terminations.

Questions can be directed to <u>Gregg.turner@ky.gov</u> or 1-888-581-8834 Option 4.

Health**Equity**

COBRA Administrator Customer Service 888-678-4861



Life Insurance

*IC is <u>responsible</u> for notifying employee they're able to covert their life insurance, if their employment terminates. You may use transaction **ZBNF002** in KHRIS to generate a letter. Please refer to the **Benefits User Guide** for step by step instructions.





For certain enrollment situations, you may not see what you expect when you try to enroll the employee. Here are a few Special Enrollment scenarios listed below:





New Employee on Another Plan

New employee covered on someone else's plan

Child

- The system determines if the new employee is a child between the ages of 19-25 currently covered under another KEHP plan (child will be dropped automatically at the end of the month they turn 26)
- Only waiver plans offered until the new employee (child) has been dropped from the other plan

Spouse

- The system determines if the new employee is a spouse on another member's plan
- Only waiver plans offered until the new employee (spouse) has been dropped from the other plan

If your employee has selected a waiver plan, go ahead and enroll, if KHRIS will let you. If it is the Waiver w/\$ be sure to attach the dependents they have listed.



Cross Reference

When an employee's spouse becomes eligible for health benefits, they may request the cross reference payment option to apply their money towards the same family plan.



The employees must:

- Be legally married and have at least 1 dependent under 26 years old.
- Be eligible employees or retirees
 participating in KEHP
- Elect the existing coverage
- Complete an enrollment application and submit to IC for signing. All four signatures should be on application before uploading to DEI.

Important: Upload the application to DEI for processing through the DEI online form




Cross Reference Primary Determination





Cross Reference Process Flow



KEHP Enrollment Branch Completes Enrollment Process

- Enrolls the secondary in the Health FSA and cross referenced payment option.
- Sets up primary with a cross referenced payment option.



Cross Reference Termination

<u>VERY IMPORTANT</u>: No automation to this process

*KEHP Enrollment Branch <u>must</u> be notified by IC when their employee becomes ineligible.

- The remaining plan holder is defaulted to Parent Plus
- Plan holder has 35 days to change to a single, full family, or waiver/no HRA plan
- Refer to Chapter 3 of the Administrative Manual for more Cross reference information





Dual Employee

Represents an employee actively employed and eligible for benefits under more than one KEHP or OIB participating employer.

Employee	Benefits Administration
Receives two active personnel numbers; one for each position	NOTE: Infotypes – 2, 6, 21, 376, and 105 (email subtype) share information across all
If benefit eligible under both employers:	personnel numbers for the
 Receives two employer contributions for health coverage and one contribution for life, dental, and vision coverage 	employee. Data changes made to one of these infotypes automatically updates the same
 Can enroll online with ESS to display benefits for both personnel numbers 	number.
 Member can contribute to an FSA under both personnel numbers, but can only contribute up to \$2750 combined for the two (This is an IRS rule, not a KEHP rule.) 	



Dual Employee

Dual Employee - Two Contributions What you will see in HRBEN0001

Agency 1 If member has:	Agency 2 You will see this in HRBEN001
• Health	 Waiver Waiver General Purpose HRA Waiver Limited Purpose HRA (If you only see waivers then they are a dual employee or a dependent on someone else's plan)
• Waiver HRA	 Waiver Waiver General Purpose HRA Waiver Limited Purpose HRA Health



Retirees Returning to Work

Retirees who return to work

Health:

- Have two active personnel numbers
 - Retiree pernr
 - New Active Agency pernr
- May enroll in ESS on their active job only (using new active agency pernr)
- May enroll through retirement system using retiree information assigned by retirement agency
- For Optional plans employee will be processed as a New Hire





Retirees Returned to Work

Retirees returned to work

<u>KPPA</u> KY Public Pensions Authority Retiree Returned to Work	<u>TRS</u> Teachers' Retirement System Retiree Returned to Work				
 Health insurance can come from either KPPA or the active employer Only one health plan, no double- dipping 	 Health insurance can only come from active employer 				

*Return to work Retirees should contact their retirement system to confirm benefit eligibility rules



Course Map

Lesson 1: IC Responsibilities

Lesson 2: Benefits Offered

Lesson 3: Additional Benefits and TPAs

Lesson 4: On-Line Tools

Lesson 5: Benefits Administration

Lesson 6: Optional Insurance

Lesson 7: Qualifying Events

Lesson 8: Transfers, Leave & Terminations

Lesson 9: KHRIS Processing



Optional Coverage Premium

KHRIS automatically re-calculates the optional coverage premiums for an employee when he/she moves from one of the following age groups to another:





Life Plans – Evidence of Insurability (EOI)

Participants can request to add or increase life plans without a qualifying event by submitting an Enrollment Change Termination Form. IC will forward to OIB to initiate the EOI process. Please do not start payroll deductions until employee has been approved. If the employee is approved the new deduction will appear on your next months bill, following approval.



Note: EOI is not required for children. Any questions concerning eligibility, call OIB.



Life Beneficiary

- An employee may change his/her beneficiary at any time in ESS, this is the preferred method
- The following instructions are to be used for individuals needing technical assistance, or for those who are otherwise unable to complete a Designation of Beneficiary in ESS:
- After the employee has completed the designation of Beneficiary Form, the IC may add or change the beneficiaries on an employee's life insurance plan. (ICs should print confirmation in HRBEN0015 for the employee – this confirmation is for the employee to see that everything was entered correctly). It's recommended to have the employee sign the confirmation.
- When selecting beneficiaries for life, use the following from the drop down list:
- 1 Spouse / 2 Child / 9003 Other Beneficiaries
 - **Note 1:** If a new beneficiary needs to be entered to IT0021 in PA30, use the signature date of updated beneficiary form to add them
 - **Note 2:** When completing HRBEN0001, the start date must be same as signature date on beneficiary form
 - **Note 3:** If the Employee is unable to enter the beneficiary in ESS or the IC is unable to enter in KHRIS; a Designation of Beneficiary form must be completed, signed and dated. The IC should file the original in the employee's personnel file and provide the employee a copy

Note 4: OIB should enter beneficiaries if the agency can't





Course Map

Lesson 1: IC Responsibilities

Lesson 2: Benefits Offered

Lesson 3: Additional Benefits and TPAs

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Lesson 9: KHRIS Processing



Qualifying Event- Health, Dental, & Vision

A qualifying event is a life changing event which allows a permitted change to health, life, dental & vision insurance elections or FSA contributions, outside of the open enrollment period.

Consult the Administrative Manual Appendix I for QEs Mid-year scenarios Dependent Eligibility Chart ICs must always notify the Enrollment Information Branch of the following qualifying events:

Health and/or FSA Qualifying Events

- Marriage
- Birth / adoption / placement
- Court order for child
- Divorce / separation / annulment (Lose Spouse) *
- Starting Employment
- Termination of Employment
- Death / Death of dependent
- Dependent becomes ineligible (26)
- Dependent reestablishes eligibility
- Begin/End Medicare / Medicaid

- Special enrollment due to eligibility for state premium assistance subsidy
- Begin/End paid leave
- Loss of group health
- Loss of eligibility for individual health
 - coverage (Marketplace)
- Retiree open
 enrollment

- Military leave
- Resident child care change (dependent day care)
- Other open enrollment
- Other employer plan decreases or ceases coverage
- Other permitted



ICs must always notify OIB of qualifying events:

Life Insurance QE's

- Children can be added at ANY time
- Marriage
- Death
- Employee may term or decrease life plans at anytime



C. Dependent Life Insurance (Select One Plan)

Please 🔲 enroll* my dependents in, 📃 change* my present plan to, or 🔲 terminate the plan checked below:

Qualified Dependent	Plan A	Plan B	Plan C	Plan D	Plan E	Plan F	Plan G	Plan H
Spouse**	\$10,000	\$5,000	\$5,000	\$10,000		\$20,000	\$20,000	
Dependent Children to 6 months	\$2,500	\$1,500			\$2,500	\$2,500		\$2,500
Dependent Children 6 months-18 years***	\$5,000	\$3,000			\$5,000	\$10,000		\$10,000
Monthly Contribution	\$10.54	\$5.70	\$2.42	\$8.42	\$3.48	\$21.08	\$16.82	\$6.96

*Evidence of insurability may be required depending on circumstances.

**Spouse means a person to whom you are legally married.

***18 and older if attending an educational institution and relying on the employee for financial support or incapacitated and proof received within 31 days of age limit.



- When an employee experiences a qualifying event, the employee will complete the appropriate form. The forms can be obtained at:
 - The KEHP website:

https://personnel.ky.gov/Pages/KEHP-Forms-for-members.aspx

The DEI Insurance Online Form

https://apps.personnel.ky.gov/DEIFormUpload/login/UploadLogin

 Once the employee has gathered the supporting documentation, completed, signed and dated the form; the employee must submit the form to his/her IC

*Please use current forms for 2021



Enrollment/Change Form

					Section 3: Spo	ouse Informatio	n					
						Spouse's SSN	S	pouse's Name	(Last, First, MI)	Date of Birt	th (mm/dd/yy	yy)
Department of Employee Insurance												
Kehp.ky.gov Personnel.ky.gov			h	my laws	Male 🗆	Female	Health 🗆 Add 🗆 Dro	p□Remain D	ental 🗆 Add 🗆 Drop 🗆 Remain	Vision □Add	Drop Rei	main
888-581-8834			L KEN	TUCKY Department of Employee Insurance	I wish to utilize	e the cross-reference	e payment option (two l	KEHP members	, married with children – no LRP or	JRP)		
DO NOT STAPLE	1 EMPLOYEE RENEEIT	S ENROLI MENT/CHAN	CAB IGE FORM	INET	Spouse's Per	sonnel Number	Spouse's Hire	Date	Spouse's Organizational Unit #	SI	pouse's Comp	any #
Section 1: To be completed by the IC	HRG - IN OFFICE US	F ONLY			Spouse's Pri	imary Phone #	Spouse's Secondar	y Phone #	Spouse's Email Ad	dress-Preferab	ly Work Email	
KHBIS Organizational Cost Cen	ter # Company Name	Company#	Coverage	Hire/OE/Transfer/Term								
Personnel # Unit #	company wante	company #	Effective Date	Date	Section 4: De	pendent Inform	ation			Health	Dental	Vision
				botte	Child #1 SSN	Name (Last, Firs	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
Reason(s) for	Change in	Qualifying Event:						(mm/dd/yyyy)) Disabled Dependent	Drop	Drop	Drop
Application:	Employee	Marriage	Loss of Group	Health						□Remain	□Remain	□Remain
	Statue	□ Birth/Adoption/Placen	nent 🗆 Begin Medica	re/Medicaid	Child #2 SSN	Name (Last, Fir	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
Rehire/Reinstate	Transfer	Court Order for Child	End Medicare	/Medicaid				(mm/dd/yyyy)) Disabled Dependent	□Drop	□Drop	□Drop
New Group	Begin I WOP	Divorce	Sp/Dep Start	Employment						□Remain	□Remain	□Remain
Qualifying Event	End LWOP	Death	🗆 Sp/Dep Term	ed Employment	Child #3 SSN	Name (Last, Firs	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
Change or Update	Begin Military Leave	Loss of Individual Healt	th 🗆 Other:					(mm/dd/yyyy)) 🗌 Disabled Dependent	□Drop	□Drop	□Drop
□ ACA	End Military Leave	Transfer from one K	EHP covered entity	y to another KEHP						□Remain	Remain	□Remain
Exception	Retired	covered entity:		-	Child #4 SSN	Name (Last, Firs	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
Open Enrollment	Termination	This section is to be comp	leted by the NEW com	pany & no changes to current				(mm/dd/yyyy)) 🗌 Disabled Dependent	□Drop	□Drop	□Drop
Update Demographics	Summer Transfer	coverage allowed. Prior A	lgency #: La	ast Day Worked:						□Remain	Remain	□Remain
Section 2: Employee Information					Child #5 SSN	Name (Last, Fir	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
Employee's SSN	Employee Na	me (Last, First, MI)	Date of B	Birth (mm/dd/yyyy)				(mm/dd/yyyy)) 🗌 Disabled Dependent	Drop	Drop	Drop
										Remain	□Remain	□Remain
Mailing Address	City	, State Zip		County	Child #6 SSN	Name (Last, Fir	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
								(mm/dd/yyyy) 🗌 Disabled Dependent	Drop		
Primary Phone #	Second	lary Phone #	Email Address	s-Preferably Work Email						Remain	Remain	Remain
					Child #7 SSN	Name (Last, Firs	st, MI)	Date of Birth	🗆 Male 🗆 Female	□Add	□Add	□Add
Sex: Male Female	Married: 🗆 Yes 💷	No	Dental 🗆 A	dd 🗆 Drop 🗆 Remain				(mm/dd/yyyy)) 🗌 Disabled Dependent	Drop	Drop	Drop
			Vision 🗆 A	dd ⊔ Drop ⊔Remain						Remain	□Remain	□Remain
Section 3: Spouse Information					2021 Benefits F	Inrollment Chan	ge Form Rev. 12/12	/2020				
Spouse's SSN	Spouse's Nar	me (Last, First, MI)	Date of B	Birth (mm/dd/yyyy)			0	, -				



Enrollment/Change Form

Employee:

Employee SSN:

	Section 5: Tohacco Use Declaration Rules governing the Tohacco Use	e Declaration can be found online at kehn ky goy. You are eligible for the	Section 9: Flexible Spending Accounts					
	non-tobacco user premium contribution rates provided you certify that you	or any other person to be covered under your plan has not regularly used	Healthcare Flexible Spending Account	Child and Adult Daycare Flexible Spending Account				
	tobacco within the past six months.	or any other person to be covered ander your partnas not regularly asea	I request to (check one) 🗆 Enroll in or 🗆 Change my Healthcare FSA	or I request to (check one) 🗆 Enroll in or 🗆 Change my Child and Adult				
	Planholder: Within the past 6 months, have you used tobacco regularly?	∕es □No	calendar year 2021. I understand that the minimum allowable	Daycare FSA for calendar year 2021. I understand that the minimum				
	Has your spouse, if covered under this plan, used tobacco regularly within th	ne past 6 months? 🗆 Yes 🗆 No	contribution is \$10 per month (\$5 per semi-monthly period).	allowable contribution is \$10 per month (\$5 per semi-monthly period).				
	Have any children covered under this plan, age 18 or older, used tobacco rei	gularly within the past 6 months? Yes No	Total Calendar Year Contribution; divisible by 24: 5	Total Calendar Year Contribution; divisible by 24: 5				
	Section 6: Health Insurance Plan Options-All plans require the Liv	ingWell Promise to receive the monthly premium discount of \$40 for the	ij cross-rej, piedse list the amount jor each employee.	IJ cross-rej, please list the amount for each employee.				
	next plan year. Instructions and more information on fulfilling the LivingW	ell Promise can be found at livingwell.kv.gov.	Employee Name: Amount:	Employee Name: Amount:				
	LivingWell CDHP LivingWell PPO LivingWell Basic CDHP Living	gWell Limited High Deductible	*New bires should calculate year contribution from effective date to t	he *New bires should calculate year contribution from effective date t				
	□ Waiver (General Purpose) HRA – with \$ (I declare that I and, if applicable	my spouse and my dependents, have other group health plan coverage	end of the year.	end of the year.				
	that provides minimum value. To the extent applicable. I have listed my	spouse and all dependents whose medical expenses can be reimbursed	Maximum calendar year contribution is \$2,750 per eligible reaction of the second	•Maximum contribution per tax filing status is \$2,500 married filin				
	under the HRA in Sections 3 and 4 of this application)		Minimum calendar year contribution is \$120 (or \$10 per mon	separately, \$5,000 married filing, or \$5,000 married head of household.				
	Source of other coverage: Covered w/mv spouse's employer (does n	ot include TPICAPE)	Minimum annual carryover amount is \$550. Minimum annual carryover amount is \$50	 Minimum calendar year contribution is \$120 (or \$10 per month). For daycare expenses such as preschool, summer day camp, before/after 				
7/	source of other coverage. In covered with spouse semployer (does n	or include TRICARE) El covered w/my parent s'employer El buargroup	- Initiation and a carry over a notifiers 556.	school programs, and child or elder daycare.				
	tNotes if you have Madiasid Madiasia TRICARE Christian Haalthaara A	linister Vateran's Panafite or Individual Coursean w/Markatalaca/Evahanaa	Section 10: Signatures – Please submit this application to your Company IC/HRG By signing this application, I certify that the information provided in this application is true and correct to the best of my knowledge. I also certify that I have read, understand and agree to the					
	Note: If you have integrated, medicare, TricAke, Christian Heuricare in	ninistry, veteran s benefits of marviauar coverage w/marketplace/exchange,						
	you are not engible for the waiver of HRA but can elect the waiver ben	lui vision ONLT HNA.	Terms and Conditions of participation in the KEHP, the KEHP Legal No	tices, and the Tobacco Use Declaration. These documents can be found online at				
	Waiver Limited Purpose HKA – with S		kehp.ky.gov and personnel.ky.gov. By typing my name in the space pr	ovided below, I am signing this application electronically and am agreeing to				
	Waiver without HRA – No \$		conduct this transaction by electronic means.					
	Default LivingWell Limited High Deductible – IC/HRG use ONLY – This sho	ould be used when a NEW HIRE does not submit an enrollment form or	Employee Signature Spouse S	ignature-REQUIRED if electing cross-reference				
	enroll online with KHRIS ESS.		chipioyee orginatare operate of					
	Select a Health Premium Level Single (self only) Parent Plus (set	elf + child(ren)) 🗆 Couple (self and spouse) 🛛 Family (self, spouse an						
	child(ren))		IC/HRG Signature IC/HRG F	rinted Name IC/HRG Phone# Date				
	Section 7: Anthem Dental Insurance Options	Section 8: Anthem Vision Insurance Options						
	🗆 Dental Bronze 🗆 Dental Silver 🗆 Dental Gold	Uision Bronze Vision Silver Vision Gold	Conversion (C/UDO Circostume DEOUUDED if all stilling stress of features Conv	unia IC/URC Drivered News IC/URC Descett				
	Select a Dental Premium Level	Select a Vision Premium Level	Spouse's IC/HKG Signature-REQUIRED IT electing cross-reference spo	JSE'S IC/HKG Printed Name IC/HKG Phone# Date				
	□ Single (self only) □ Parent Plus (self + child(ren))	□ Single (self only) □ Parent Plus (self + child(ren))						
	Couple (self and spouse) Family (self, spouse and child(ren)) If cross-	Couple (self and spouse) Family (self, spouse and child(ren)) If cross-	2021 Benefits Enrollment Change Form Rev. 12/12/2020					
	reference, please list the employee to carry the coverage	reference, please list the employee to carry the coverage	2022 Benefits Enrollment Grange Form Nevi 12/12/2020					
				٦				



Life Insurance Beneficiary Form

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N	atio	nwi	de.

Nationwide Life Insurance Company Home Office: Columbus, Ohio Commonwealth of Kentucky Employee Group Life Insurance Program Enrollment/Change/Termination and Designation of Beneficiary Form Group Insurance Contract: NP01002

2021 Plan Year

Please do not staple or attach other documents to this form. Please complete and print all information. Use black or blue ink only. Application Type: New Hire Qualifying Event Open Enrolment Beneficiary Change

Company Number	Company Name (S Health Dept.)	specify name or	Agency, :	School Board or	Organizational Unit#		Cost Center #			
Name (Last, First, MI)		SSN	E	Emali			Birthdate			
Mailing Address			Annual	Salary	Hire Date		Gender			
							🗆 Male 🔲 Female			
City, County, State, Zip			Work Telephone			Home Telephone				
Termination: Dat	e Employment Ends			Date Life Insur	ance Terminates					
Reason: 📃 Resign	Reason: Resigned Retired LWOP Death Military Leave Other									
Reinstate Covera	Reinstate Coverage: Date Returned to Work Date Insurance Effective									
Reason: 📃 Resign	Reason: Resigned Retired LWOP Death Military Leave Other									

Transfer or Summer Transfer To be completed by the NEW company

Prior Company Number:	New Company Number:				
Last Day Worked at Prior Company:	Date Hired at New Company:				
Coverage End Date at Prior Company:	Coverage Begin Date at New Company:				

A. Basic Life and Accidental Death and Dismemberment (AD&D) Insurance Eligible employees are insured at no cost to the employee for Basic Life and AD&D insurance All Eligible Employees \$20,000 Cost: (employer paid)

B. Optional Life and Accidental Death and Dismemberment (AD&D) Insurance (Select One Plan)

I wish to ____enroli* In, ____change* to, ____terminate the optional insurance plan checked below:

Age	Option 1 \$5,000	Option 2 \$10,000	Option 3 \$25,000	Option 4 \$50,000	Option 5 \$100,000	Option 6 \$150,000			
Under age 40	\$1.10	\$2.22	\$5.52	\$11.04	\$22.08	\$33.12			
Ages 40-59	\$2.76	\$5.52	\$13.80	\$27.60	\$55.20	\$82.80			
Age 60 and over	\$4.52	\$9.02	\$22.54	\$45.08	\$90.16	\$135.24			
Evidence of insurability may be required depending on the circumstances.									

C. Dependent Life Insurance (Select One Plan)

Please in enroli* my dependents in, in change* my present plan to, or in terminate the plan checked below:

_									
Г	Qualified Dependent	Plan A	Plan B	Plan C	Plan D	Plan E	Plan F	Plan G	🗌 Plan H
	Spouse**	\$10,000	\$5,000	\$5,000	\$10,000	-	\$20,000	\$20,000	-
	Dependent Children to 6 months	\$2,500	\$1,500	-	-	\$2,500	\$2,500	-	\$2,500
	Dependent Children 6 months to age 26	\$5,000	\$3,000	-	-	\$5,000	\$10,000	-	\$10,000
Γ	Monthly Contribution	\$10.54	\$5.70	\$2.42	\$8.42	\$3.48	\$21.08	\$16.82	\$6.96
10	Evidence of insurability may be required depending on circumstances.								

"Evidence of insurability may be required depending on circumsta "Spouse means a person to whom you are legally married.

D. Walver of Optional Life and Dependents Coverage

I certify that I have been given the opportunity to enroll myself and my eligible dependents in the above coverage. I have declined the Optional and/or Dependents Life coverage and understand it will be necessary for me and my dependents to furnish evidence of insurability if I desire any of the above coverage in the tuture (other than during an open enrollment period or other exception detailed in the certificate booklet).

NGHAPP 2800 CWKY	1	Underwritten by Nationwide Life insurance Company	NSHAPP 2800 CWKY	2	Underwritten by Nationwide Life Insurance Company

KENTUCKY	Department of
PERSONNEL	Employee Insurance
CABINET	

Nationwide Life Insurance Company Home Office: Columbus, Ohio

Commonwealth of Kentucky Employee Group Life Insurance Program Enrollment/Change/Termination and Designation of Beneficiary Form Group Insurance Contract: NP01002

E. Beneficiary Designation/Change

Please complete all appropriate boxes in Ink, printing legibly. If you do not designate one or more beneficiaries, policy proceeds will be paid as outlined in the Certificate of Coverage, unless otherwise regulated by law.

	Basic Life	and AD&D			
Primary Beneficiary	ation to all Primar	y Beneficiaries	must equal 10	0%)	
Beneficiary Name	Address (Street, City, State, Zip)	Relationship	Date of birth	SSN	% of Benef
Contingent Benefic	lary Information (Allocation to all Cor	tingent Benefic	claries must eq	gual 100%)	
Beneficiary Name	Address (Street, City, State, Zip)	Relationship	Date of birth	SSN	% of Benef
					_
Optional Life and AD&D					
Primary Beneficiary	on to all Primar	y Beneficiaries	must equal 10	0%)	
Beneficiary Name	Address (Street, City, State, Zip)	Relationship	Date of birth	SSN	% of Bene
Contingent Benefic	lary Information (Allocation to all Cor	tingent Benefic	claries must eq	gual 100%)	
Beneficiary Name	Address (Street, City, State, Zip)	Relationship	Date of birth	SSN	% of Benef

 If more room is needed to indicate additional primary or contingent beneficiaries, piease attach a separate sheet and list the information indicated above for each beneficiary. Piease sign and date all additional sheets as well as this original form.

 Your group life coverage is issued by Nationvide Life insurance Company, One Nationvide Plaza, 4-06-101 Columbus, OH 43215. Please refer to the Certificate of Insurance and Insurance Contract for all plan details, including any exclusions, limitations and restrictions which may apply.

F. Fraud Warning

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

G. Employee Signature and Date (Required)

I, the undersigned, certify that I have read the completed enrollment/change/termination form and agree that all answers in this form are true and complete to the best of my knowledge and belief. I hereby authorize my employer to deduct from my paycheck or examings the amount required to cover my share of the coverage I have selected.

Employee Signature		Date	
IC Signature		Date	
Send PERSONNEL CABINET COPY TO:			
Department of Employee Insurance Optional Insurance Branch 501 High St, 2 rd Floor Frankfort, KY 40601			
HAPP 2800 CWKY	2	Underwritten	by Nationwide Life Insurance C

https://personnel.ky.gov/Pages/ICs-and-HRGs.aspx

Click Chere for the new enrollment application.

Click Mhere for 2021 Newborn Calculator.

Click Phere for LivingWell Regional Well-being Coordinator Territory Map.

Resources	User Guides & Manuals	IC Training
Forms IC Listing KHRIS Calendar Memos Roles & Responsibilities	ACA Quick Reference Guide Administration Manual Admin Manual Changes Log Benefits Admin User Guide Benefits Accounting User Guide	COBRA KHRIS Webinars



DEI Insurance Form

DEI Health Insurance Form Uploads

* This site is fully compatible with IE 11, Edge, and Chrome browsers. *



2020 - DEI Health Insurance Form Uploads



DEI Online Form





DEI Online Form

	DEI Health Insurance Form Uploads					
	* This site is fully compatible with IE 11, Edge, and Chrome browsers. * Department of Employee Insurance Submission Form					
		Fields marks	ad with an * are requir	ad		
Fields marked with an ^ are required.				eu.		
	Receive	d Date:*	Coverage Effective Date:*			
	Reason for Application*	Change in Employee Status	Qualifying Event(s)			
	 New Hire Rehire New Group Qualifying Event Change or Update ACA Exception 	 Transfer Begin LWOP End LWOP Begin Military Leave End Military Leave Retired Termination 	 Marriage Birth/Adoption/Placement Court Order for Child Divorce Death Loss of Individual Health 	 Loss of Group Health Begin Medicare/Medicaid End Medicare/Medicaid Spouse/Dependent Starting Employment Spouse/Dependent Terminating Employment Other: 		
	Open Enrollment OUpdate Demographics	O Summer Transfer First Day Worked:	Transfer from one KEHP cov This section is to be completed by	vered entity to another KEHP covered entity the NEW company & no changes to current cover		



_



- The timing of the signature date is critical
 - Employees must complete and sign the applicable form before the signature date deadline of <u>35 days</u>
 - The only exception is gaining Medicaid which has a signature date of 60 days
 - The employee does NOT need to wait for any supporting documentation to arrive before the <u>form is signed</u>
- The IC will submit the form to EIB for health insurance and to OIB for Optional insurance:
 - Once the supporting documentation is received
 - The employee and IC have signed and dated the form

*Please use current forms for 2021



Qualifying Events that allow pre-signing to the event taking place are:

- Loss of other coverage
- Gaining other group coverage
- Entitlement to Medicare or
- Experiencing a different open enrollment period

The changes are typically effective on the 1st of the month or termed at the end of the month.

No Qualifying Event will become effective prior to the event taking place.



The Qualifying Event date is the date the event takes place NOT the date an employee is notified of the event taking place

Notification date is only accepted for

• Entitlement to Medicare and Medicaid



- We will <u>reject</u> any application that we receive that is not complete. Applications must be on the correct form, completed in its entirety and have the required supporting documentation attached (example: loss of other coverage documentation)
- New hires and most QEs have 35-days from the hire date or QE date to sign the application (gain of Medicaid has 60-days)
- ICs must submit the QE to the EIB within <u>45-days from the event date</u> (70-days for gain of Medicaid)
- We will reject the application if it is not received within the required timeframe X
- We will email the IC who signed the application



EIB@ky.gov

optionalinsurance@ky.gov

- General questions
- Questions regarding Rejected Applications
- Not to be used for submitting new applications. However, you can resubmit rejected applications with the required documentations.
- Not to be used for Urgent Adds Health Only. Dental/Vision do not have Urgent adds available
- It is monitored for more efficient processing
- Will get a response within 24-48 hours depending on volume, phone and applications to be processed



- Use when a member or dependent needs to see a doctor, go to the hospital or get a prescription within the next 24 hours
- Call EIB if the document(s) has not already been submitted or if the member needs to go to the doctor or get a prescription immediately
- If necessary, fax document(s) directly to the EIB/MSB representative you spoke with as this is the only time you should be faxing to us
- If a doctor or hospital visit is required, please provide us with the name and phone number of the doctor or hospital





- Nothing should ever be faxed or emailed without calling first and someone from EIB/MSB/OIB has requested it
- Faxes should ALWAYS be addressed to the EIB/MSB/OIB representative you spoke with









Mailing to DEI

- No staples
- Do not highlight information. This prevents it from being legible when scanned in.
- 8 1/2 x 11 copies only
- Always include the following to ensure timely and correct processing:
 - Name of the employee
 - Social Security Number of the employee
 - Your name
 - Your company number
- Health, Life, Dental & Vision insurance documents should be addressed to either Enrollment Information Branch or Optional Insurance Branch, DEI, 501 High Street, 2nd floor, Frankfort, KY 40601
- Checks should be addressed to Financial Management Branch, DEI, 501 High Street, 2nd floor, Frankfort, KY 40601



Course Map

Lesson 1: IC Responsibilities

Lesson 2: Benefits Offered

Lesson 3: Additional Benefits and TPAs

Lesson 4: On-Line Tools

Lesson 5: Benefits Administration

Lesson 6: Optional Insurance

Lesson 7: Qualifying Events

Lesson 8: Transfers, Leave & Terminations

Lesson 9: KHRIS Processing



Transfer Process in KHRIS

When Transferred to a Different Agency

• Two personnel numbers

NOTE:

These employees will receive a new personnel number, but will keep their existing plan. KEHP monitors a transfer report and; if needed, corrects the transferred employee's health insurance, effective dates or adjusts the FSA amount and life insurance. The IC will not have to take any action.



A Transfer takes place when an employee terms employment with one KEHP agency and begins employment with another KEHP agency within 11 days from termination date

- The effective date of the coverage will depend on the type of transfer member experienced:
 - Clean Transfer 0 day
 - Small Break Transfer 1 to 10 working days
 - 11+ days Break Transfer Considered a new hire, 1st day of the 2nd month following transfer date

Please refer to Administration Manual, Chapters 2 & 6 for guidelines regarding Transfers and effective dates for coverage



Leave Without Pay (LWOP)

Starting and Ending LWOP - Health Insurance

- Employee on approved LWOP and works during the Semi-Monthly Billing Period of the 1st through the 15th
 - Health Insurance ends on the 15th of the same month
 - Health Insurance begins on the 1st of the same month
- Employee works between the 16th and the end of the month
 - Health Insurance ends on the last day of the same month
 - Health Insurance begins on the 16th day of the same month
- Do not use the MUNIS code 0008
- Must use "Start LWOP" in both MUNIS and KHRIS

KDE/Munis: KDE KHRIS Support Desk at <u>kdekhrissupportdesk@education.ky.gov</u>

******If the paycheck an Employee receives is not sufficient to cover his/her portion of the premium, the Employee must submit a personal check for the amount due

******Employee CANNOT make changes when ending LWOP unless, they missed OE



Starting LWOP – HRA Employer Contribution

• Employees on LWOP must work any part of each Semi-Monthly Billing Period to be eligible to receive the HRA employer contribution

Example: If the Employee waives coverage and has the Waiver HRA, and the Employee works one day from the 1st through the 15th, the Employee will be eligible to receive ½ of the employer contribution (\$87.50) for that Semi-Monthly Billing Period.

If the Employee works any time from the 16th to the end of the month, the Employee will receive ¹/₂ of the employer contribution (\$87.50) for that Semi-Monthly Billing Period.

****If not worked the HRA will terminate the end of the Semi-Monthly Billing Period.



Employees called to active military duty are eligible for health benefits through TRICARE

- The Employee's Dependents may also be eligible for TRICARE
- Employees have the options below when Beginning Military Leave:
 - Stop their Health Insurance coverage on the last day of the Semi-Monthly Billing Period in which they are activated with the Armed Services
 - Maintain their current level of Health Insurance coverage, as well as maintain military health care coverage. They must ensure that the total premium is paid by the 15th day of the month.




Return from Leave Without Pay (Life)

When an employee returns from approved LWOP, OIB processes life insurance reinstatements using the following guidelines:

Return date between:				
1 st – 31 st Reinstate as of 1 st of the following month				
Benefits Not Paid	Reinstate Basic Life and Dependent Plan E on first day next month (If they had optional and dependent coverage on spouse, then they must complete the EOI process). Children added automatically			
Benefits Paid	Reinstate to active – 1 st day next month following return date, and any optional coverage and dependent coverage			
Military	Reinstate to active – All Life Coverages (Whether they paid or not, reinstate to first day of next month)			

• Please make sure you notify your employees they're able to pay life premiums while on LWOP up to one year.



Employees returning from military leave will have all benefits (Health Insurance and Flexible Spending Accounts) reinstated the date they return, without any waiting period

- Employees returning from military leave have the option to delay the reinstatement of their prior elections until military coverage ends. During that time:
 - Employees may waive coverage and enroll in a Waiver Limited Purpose HRA until TRICARE ends
 - Employees electing this option MUST present supporting documentation of military coverage end date and coverage will be reinstated the first day of the month following the date of the loss of coverage through TRICARE



Military LWOP

- Begin Military LWOP Coverage stops at the end of the month in which Military LWOP began.
- End Military LWOP Coverage begins 1st of the following month from date of return.
 Official LWOP
- Begin Official LWOP Coverage stops at the end of the month in which LWOP began.
- End Official LWOP Coverage begins 1st of the following month from date of return.

*****Employee CANNOT make changes when ending LWOP unless, they missed OE



Health Insurance Termination

- If an employee terminates employment between the 1st and the 15th of the month
 - Health Insurance coverage will terminate on the 15th of the month
- If an employee terminates employment between the 16th and the last day of the month
 Health Insurance coverage will terminate the last day of the month
- Process all terminations in MUNIS and KHRIS
- Follow instructions in the *Benefits User Guide* page 58 for Terminating Benefit Participation



Optional Insurance Termination

- Life Insurance will always term at the end of the month
- Dental & Vision will always term at the end of the month
- Process all terminations in MUNIS and KHRIS
- Follow instructions in the **Benefits User Guide** page 58 for Terminating Benefit Participation



Benefits Administration Contacts – Health

Department of Employee Insurance

Member Services	KEHP Enrollment Branch	Optional Insurance	Financial Management
Branch		Branch	Branch
Toll Free: 888-581-8834, Opt. 4 Main #: 502-564-6534 Fax: 502-564-5278	Toll Free: 888-581-8834, Opt. 4 Main #: 502-564-1205 Fax: 502-564-1085 <u>EIB@ky.gov</u>	Toll Free: 888-581-8834, Opt. 5 Main #: 502-564-4774 Fax: 502-564-1085 Optionalinsurance@ky.gov	Toll Free : 888-581-8834, Opt. 6 Main #: 502-564-9097 Fax: 502-564-0715

Web site: <u>kehp.ky.gov</u> Anthem – Medical Third Party Administrator CVS Caremark - Pharmacy Benefits Manager HealthEquity – FSA/HRA/COBRA Administrator WebMD- Wellness Administrator SmartShopper – Transparency Administration



KEHP Administration Manual, Forms, Memos

The KEHP Administration Manual is updated quarterly as KEHP establishes new internal processes.

Refer to this guide often for specific information and clarity regarding policy and procedures

https://personnel.ky.gov/Pages/ICs-and-HRGs.aspx

Resources	User Guides & Manuals	IC Training
Forms IC Listing KHRIS Calendar	Administration Manual Admin Manual Changes Log Benefits Admin User Guide	COBRA KHRIS Webinars
Memos Roles & Responsibilities	Benefits Accounting User Guide Quick Reference	





Processing

Health & Optional Insurance



Actions to be Completed by Insurance Coordinators

- New Hire Enrollments
- Employee Demographic Changes/ Updates
- Terminations
- Health Benefit Enrollment Reporting
- Plan Change History Report
- Insurance Plan Cost Report
- Tobacco Status Report
- Health Post Tax Participants Report
- Life Policy Conversion Letter





Actions to be Completed by DEI

- **Cross Reference Payment Options**
- Transfers
- Qualifying Events
- **Dependent Demographic Data Changes**
- Rehires •

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- Retirees Returning to Work
- Military Leave begin/end
- Leave Without Pay (LWOP) begin/end •



- **Tobacco Use Change Form** ٠
- Evidence of Insurability (EOI) OIB only ٠
- All Cancellation of Coverage Requests OIB only ٠



Log into KHRIS



You are accessing a government computer system which is the property of the Commonwealth of Kentucky. It is for authorized use only regardless of time of day, location or method of access. Users (authorized or unauthorized) have no explicit or implicit expectation of privacy. Any or all uses of this system and all files on the system may be intercepted, monitored, recorded, copied, audited, inspected, and disclosed to authorized state government and law enforcement personnel, as well as authorized officials of other agencies, both domestic and foreign. By using this system, the user consents to such at the discretion of the Commonwealth of Kentucky. Unauthorized or improper use of this system may result in administrative disciplinary action and/or civil and criminal penalties. By logging in, you acknowledge your awareness of and consent to these terms and conditions of use. LOG OFF IMMEDIATELY if you do not agree to the conditions stated in this warning.

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To login, please use your own KHRIS User ID and Password. New/First time users should click on the "Forgot/Reset Password or New User?" link to create a password. Also, please notice the "Forgot KHRIS User ID" link. Those who have already accessed their KHRIS account but have forgotten or misplaced their User ID can use this link.



Welcome

- After you have logged into KHRIS using your KHRIS User ID and password, select the "Insurance Coordinator NCP1" tab
- Click on **My Transactions** to see the list of Transaction Codes





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Related Links	Welcome to KHRIS Online Benefits Administration System
earch Q	*Firefox Quantum version will not run tcodes from this page. Please try IE, Edge, or Chrome.
HRBEN0001 - Enrollment	Deace use the menu to the left to perform your Insurance Coordinator job duties
HRBEN0003 - Participation Monitor	
HRBEN0006 - Plan and Participation Overvi	contact os:
HRBEN0014 - Termination of Participation	Life Insurance Questions: Contact the Life Insurance Branch at (502) 564-4774. Business Hours are 7:30 am to 4:30 pm EST, Monday through Friday.
HRBEN0015 - Confirmation Form	Health Insurance, FSA or HRA Enrollment Questions: Contact the Enrollment Information Branch at (502) 564-1205. Business Hours are 7:30 am to 4:30 pm. FST Monday through Friday.
HRBEN0074 - Insurance Plan Costs	Health Insurance, FSA or HRA Billing concerns or questions: Contact the Financial Management Branch at (502) 564-90 Business Hours are 7:30 am to 4:30 pm EST. Monday through Friday.
HRBEN0078 - FSA Contributions PA20 - Display HR Master Data	
PA30 - Maintain HR Master Data	
PA40 - Personnel Actions	
ZAU_SSN - Social Security Search	
ZBNF002 - Benefits Policy Conversion Letter	
ZBNF005 - User Password Reset	
ZBNQ0012 - Health Post Tax Participants	
ZBNR002 - Plan Utilization	
ZBNR006 - Plan Change History	
ZBNR010 - Display FSA YTD Deductions	
ZBNR013 - Dependent Search By SSN	
ZBNR014 - Covered Dependents Report	
ZBNR032 - Covered Lives for ACA Reporting	
ZBNO0018 - Tobacco and LW Non-Eulfilled	

- This transaction screen is used for viewing employee information.
- Please choose the appropriate transaction from the list on the left to begin processing, displaying screens or running reports
- Before calling EIB, MSB and OIB always check the information in this screen. Never call before researching.
- When calling EIB, MSB and OIB, always view the employee's information on this screen.





ය < ක <mark>KHR∛S</mark>		PA20 - Displa	ay HR Master	∙Data ∿	/	
Menu	it Cancel System	Display Overview	Refresh Data			
 Fin Fin indicator just type in the transaction code in the command box. Example 		Personnel no.				
below: /nhrben0014 or /nPA40	· · · ·	Basic personal data	Payroll Ben	efits Tin St. P	me Taxes	Planning Data
Hit	- ∂ . »	0000 Actions 0001 Organizational assi	gnment		Period From	То
Personnel number Name	Cost center Cost ce	0002 Personal data			🔵 Today	Our



a < ด Khrťs	My Transactions V Q
Related Links	Welcome to KHRIS Online Benefits Administration System
Search Q	*Firefox Quantum version will not run tcodes from this page. Please try IE, Edge, or Chrome.
HRBEN0001 - Enrollment	Please use the menu to the left to perform your Insurance Coordinator iob duties.
HRBEN0003 - Participation Monitor	Contact lis:
HRBEN0006 - Plan and Participation Overvi	
HRBEN0014 - Termination of Participation	Life Insurance Questions: Contact the Life Insurance Branch at (502) 564-4774. Business Hours are 7:30 am to 4:30 pm EST, Monday through Friday.
HRBEN0015 - Confirmation Form	Health Insurance, FSA or HRA Enrollment Questions: Contact the Enrollment Information Branch at (502) 564-1205.
HRBEN0073 - Health Plan Costs	Business Hours are 7:30 am to 4:30 pm, EST Monday through Friday.
HRBEN0074 - Insurance Plan Costs	Health Insurance, FSA or HRA Billing concerns or questions: Contact the Financial Management Branch at (502) 564-9097.
HRBEN0078 - FSA Contributions	Business Hours are 7:30 am to 4:30 pm EST, Monday through Friday.
PA20 - Display HR Master Data	
PA30 - Maintain HR Master Data	
PA40 - Personnel Actions	
ZAU_SSN - Social Security Search	
ZBNF002 - Benefits Policy Conversion Letter	
ZBNF005 - User Password Reset	
ZBNQ0012 - Health Post Tax Participants	
ZBNR002 - Plan Utilization	
ZBNR006 - Plan Change History	
ZBNR010 - Display FSA YTD Deductions	
ZBNR013 - Dependent Search By SSN	
ZBNR014 - Covered Dependents Report	
ZBNR032 - Covered Lives for ACA Reporting	
ZBNQ0018 - Tobacco and LW Non-Fulfilled	

- This transaction screen is used to Update and Correct employee information.
- Does not have micro eligibility built in so many enrollment errors can be made
- Whatever is entered is a live update







This transaction screen is used to enter or term employee status.

- BN-Begin Participation new hire
- BN-End Participation terming employment

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Personnel Act	tions	Exit Cancel Syste	em "	Execute SSN Search				
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Search Term		*	Pe	rsonnel Actions				
				Action Type	Personn	EE group	EE subg	
Hit list				BN - Begin Participation				^
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Personnel number	Name	Cost center name		BN - Begin Leave W / Out Pay				
00471547	Vanderpool , Tabatha	Department of Corre		BN - End Leave W / Out Pay				
				BN - Change FSA Billing Freq				
				BN - Rehire				



HRBEN0001



This transaction screen is used to enroll employees in Health, Life, Dental, Vision and FSA's.

- You must always click on the calendar icon to enter a date on this screen
- Enroll the employee in all they have selected before clicking the Enroll button
- Has Micro eligibility built in which ensures no enrollment errors are made



HRBEN0014

8	<	ଜ	KHR	
	Rel	ated L	inks	
Search				Q
HRBEN0001	- Enro	llment		
HRBEN0003	- Parti	icipatior	n Monitor	
HRBEN0006	- Plan	and Pa	articipation Ove	ervi
HRBEN0014	- Tern	nination	of Participatio	n
HRBEN0015	- Con	firmatio	n Form	
HRBEN0073	- Heal	th Plan	Costs	
HRBEN0074	- Insu	rance P	lan Costs	
HRBEN0078	- FSA	Contrib	outions	
PA20 - Displ	ay HR	Master	Data	
PA30 - Maint	tain HF	Naste	r Data	
PA40 - Perso	onnel A	ctions		
ZAU_SSN -	Social	Security	/ Search	
ZBNF002 - E	Benefits	Policy	Conversion Le	etter
ZBNF005 - L	Jser Pa	assword	Reset	
ZBNQ0012 -	Health	Post T	ax Participants	;
ZBNR002 - F	Plan Ut	ilization		
ZBNR006 - F	Plan Ch	nange H	listory	
ZBNR010 - [Display	FSA Y	TD Deductions	
ZBNR013 - [Depend	lent Sea	arch By SSN	
ZBNR014 - 0	Covere	d Depe	ndents Report	
ZBNR032 - 0	Covere	d Lives	for ACA Repor	ting
ZBNQ0018 -	Tobac	co and	LW Non-Fulfill	ed

This transaction screen is used to terminate benefits.

- You must always click on the calendar icon to enter a date on this screen
- Terminate the employee's coverage in all they are enrolled in before clicking the Terminate button

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Termination of Plan Pa	articipation			
Menu 🛓	Back Exit Cancel System			7
Direct selection	거 🗅 🛛 Termination for			
Personnel no.	Name	on		🔊 Overview
				Ba market
ID number	In Stop participati	on 6-8 Display Plan		Error List
		Validity period	Action Da	ite
lect				
🛓 🗧 🗵 🖬 🌚				
Pers.No. Name				
22100 Hale Gregory M	<u>^</u>			

Common Application Buttons

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Maintain HR Master Data		
Menu A Back Exit Cancel	stem	ew
(= =) 🏂 🗙 🎋 🖲 🕿	Personnel no.	
Find by		
▼ 🚑 Person	A	
Collective search help		
🖌 Search Term	Basic personal data Payroll Benefits Time Taxes	Planning Data
un	Infotype text St. Period	
Hit list	0000 Actions Period	
E 9 1 7, 2 0,	0001 Organizational assignment From	То
Personnel number Name Cost center name	0002 Personal data	O Curr.week

- Create create a brand new record. Always used when adding new dependents
- Change to correct an error just entered
- Display to view the record
- Copy to add a record to history
- Overview to view a summary of all records in a specific Infotype
- Execute execute or GO
- Save save



ICs have the ability to delete or void benefit plans; however, they should <u>NEVER</u> process a plan correction using the delete options.

• Never click the Delete button to delete a plan

<u>Neve</u>	<mark>r</mark> void a pl	an			
Ma Mer	aintain HR Master D	ata Back Exit Cancel Syst	tem	ange Display Copy	Delimit Delete Overview
	> 🔿 🏂 ★ 🏂	▼ ▲	Personnel no.		

If an employee quits prior to the benefit effective date, the employee will need to be terminated in KHRIS.



Common Infotypes – Basic Personal Data Tab



- 0000 Actions list all actions done to employment status
- 0002 Personal Data lists all personal information
- 0006 Addresses lists address(s) and phone numbers
- 0105 Communication lists emails, phone numbers and KHRIS user ID's



Common Infotypes - Benefits Tab



- **0021** Family Member/Dependents lists all family members, dependents and beneficiaries
- **0167** Health Plans view Health, Dental, & Vision plans
- 0168 Insurance Plans lists all Life Insurance plans
- **0170** Flexible Spending Accounts view Healthcare & Dependent Care FSA contributions
- **0171** General Benefits Data view cross-reference, hazardous Duty and plans & start date criteria
- **0219** External Organizations organization(s) that are the employee's beneficiary(s)
- 0376 Benefits Medical Info view tobacco status
- 0378 Adjustment Reasons reasons for plan change(s)



Social Security Search – ZAU_SSN

ය < ක <mark>KHR(S</mark>	My Transaction	s ~ Q			
Related Links	Welcome to Ki	IRIS Online Benefits Administration System			
Search Q	*Firefox Quantum version will not run tcodes from tl	is page. Please try IE, Edge, or Chrome.		If this sea	rch shows that
HRBEN0001 - Enrollment	Please use the menu to the left to perform v	our Insurance Coordinator job duties		your emp	loyee already
HRBEN0003 - Participation Monitor	Contact lies			has a pers	sonnel number
HRBEN0006 - Plan and Participation Overvi				you will n	end to upload
HRBEN0014 - Termination of Participation	Life Insurance Questions: Contact the Life In Business Hours are 7:30 am to 4:30 pm EST	surance Branch at (502) 564-4774. , Monday through Friday.		you wiii ii	
HRBEN0015 - Confirmation Form	Health Insurance, ESA or HRA Enrollment O	estions: Contact the Enrollment Information Branch at (502) 564-1205.		the applic	ation using the
HRBEN0073 - Health Plan Costs	Business Hours are 7:30 am to 4:30 pm, ES	Monday through Friday.		online for	m
HRBEN0074 - Insurance Plan Costs	Health Insurance, FSA or HRA Billing concern	ns or questions: Contact the Financial Management Branch at (502) 564-909	7.		
HRBEN0078 - FSA Contributions	Business Hours are 7:30 am to 4:30 pm EST	, Monday through Friday.			
PA20 - Display HR Master Data		Social Security Search	2. Enter th	e	×
PA30 - Maintain HR Master Data		· · ·	Employee	's SSN in	
PA40 - Personnel Actions			both boxe	S	
ZAU_SSN - Social Security Search		Search Criteria			
ZBNF002 - Benefits Policy Conversion Letter		SSN:			
ZBNF005 - User Password Reset		Re-type SSN:			If no records are four
ZBNQ0012 - Health Post Tax Participants	1. Select ZAU_SSN		,		will say: The SSN ent
ZBNR002 - Plan Utilization	Social Security				does not exist in the
ZBNR006 - Plan Change History					system. Please proce
ZBNR010 - Display FSA YTD Deductions					with your action. Sele
ZBNR013 - Dependent Search By SSN					Cancel
ZBNR014 - Covered Dependents Report					
ZBNR032 - Covered Lives for ACA Reporting					
ZBNQ0018 - Tobacco and LW Non-Fulfilled				3. Select	SSN
				Search	SN Search X Cancel



Dependent SSN Search-ZBNR013

Always perform Dependent SSN Search before adding a New Hire

KHR

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Related Links HRBEN0001 - Enrollment HRBEN0003 - Participation Monitor HRBEN0006 - Plan and Participation Ov... HRBEN0014 - Termination of Participation HRBEN0015 - Confirmation Form HRBEN0073 - Health Plan Costs HRBEN0074 - Insurance Plan Costs HRBEN0078 - FSA Contributions PA20 - Display HR Master Data PA30 - Maintain HR Master Data PA40 - Personnel Actions ZAU_SSN - Social Security Search ZBNF002 - Benefits Policy Conversion L ... ZBNF005 - User Password Reset ZBNQ0012 - Health Post Tax Participants ZBNR002 - Plan Utilization ZBNR006 - Plan Change History ZBNR010 - Display FSA YTD Deductions ZBNR013 - Dependent Search By SSN ZBNR014 - Covered Dependents Report

ZBNR032 - Covered Lives for ACA Repo...

ZBNQ0018 - Tobacco and LW Non-Fulfill...



Additional Selection	on	ho/21/2010 5	4	10/31/2010	
Reporting Period	Enter Employee	μο/ 21/ 2019 <u></u>		10/31/2019	
Dependent SSN	SSN				
First name					
Last name			_		
Date of birth			a		
				If you have a	dependent on
				another KEH	P Members' plan
lect ZBNR013-					

Dependent search by SSN	
Menu A Back Exit Cancel	System ,
No Records found for selection criteria	If no records are found then click on Exit



Dependent search by SSN



Dependent search by SSN	
S = 7 (1 * 4 / 1) T 🔚 🗄 1	
Agency Code Personnel Number Employee Name Dependent Name Dependent DOB Dependent SSN Dependent	lent Health Plan Deputent Type
	Spouse







Welcome BN STUDENT00 - 2040	- Wayne County Bd of Fd (00581)	2				Search: 0 -	Having trouble viewing, click have	Log off
n eaona, 11. 51 0 DE111 07 - 3343	- 17 aprile County Die 07 Ed (00301)	,				Q V	naving bootic newing, cack liefe	Log of
My Benefits Insurance (Coordinator NCP1 Biller Direct							
•							Fu	ull Screen
Mi 3 Selec	of UU Action	ns						
		Save Back Exit Ca	ancel System Overview	Change info group				
Save	399	91						
Welcome	Start 05/01/201	17 to 12/31/9999						Â
 HRBEN0001 - Enrollment 					1			
HRBEN0003 - Participation	Personnel action			1. Select the Reason				
HRBEN0006 - Plan and Part HBBEN0014 - Termination o	Action Type	BN - Begin Participation	~	for Action drop down				
HRBEN0015 - Confirmation	Reason for Action	01 New Employee						
HRBEN0073 - Health Plan C	Reference Pers. Nos.			box – Select -01 (New				
HRBEN0074 - Insurance Pla				Employee)				
HRBEN0078 - FSA Contribu	Status							
PA20 - Display HR Master D	Customer-specific		~					
PA30 - Maintain HR Master	Employment	Active	~					
PA40 - Personnel Actions	Special payment		~					
ZAU_SSN - Social Security						1		
ZBNF002 - Benefits Policy C	Organizational assign	nment	2. Pos	ition field – 99999999				
ZBNF005 - User Password ZBN00012 Hasib Doct Te	Position	99999999	Perso	nnel Area – 0004 (Bene	fits Only)			
ZBNR002 - Plan Utilization	Personnel area	0001 Executive						
ZBNR006 - Plan Change His	Employee group	L External - BN	Emplo	yee Group – L (External	BN)			
· ZBNR010 - Display FSA YT	Employee subgroup	41 24 Non-Paid	Emplo	vee Subaroup – 41 (24 l	Von paid)			
· ZBNR013 - Dependent Sear				,	,			
ZBNR014 - Covered Depend	Additional actions							
ZBNR015 - Daily Enrollment	Start Date Act. Action	п Туре	ActR Reason for action	E				
ZBNR032 - Covered Lives fo				^				
								~
	Course users antrino			CAD			b FOT (200)	in a stal
	Save your entries						FECT (320)	iseda



Welcome, BN_STUDENT09 - 3949 -	Wayne County Bd of Ed (00581)	Search:	Q + Having trouble viewing, click here Log off
My Benefits	5. Select Save then Enter on your keyboard Save Back Exit Cancel System Pre-	vious record Next record Overview Org Structure	Remember to write down the Personnel number for the employee
Welcome HRBEN0001 - Enrollment HRBEN0003 - Participati	Personnel No 4010 Start 05/01/2017 to 12/31/9999	Status Active	
HRBEN0006 - Plan and HRBEN0014 - Terminatio	Enterprise structure	1. Select drop	
HRBEN0015 - Confirmati HRBEN0073 - Health Pla	Pers.area 0004 Benefits Only Subarea 2001	down box and	
HRBEN0074 - Insurance	Cost Ctr 9200100581 Bus. Area	select your agency	
HRBEN0078 - FSA Contr PA20 - Display HR Maste	Func. Area 2. Cost Center – 9 – your	type	
PA30 - Maintain HR Mast	Personnel structure company number		
PA40 - Personnel Actions ZAU_SSN - Social Securi	EE group L External - BN EE subgroup 41 24 Non-Paid Contract	COMK Paid	
 ZBNF002 - Benefits Polic ZBNF005 - User Passwor ZBNQ0012 - Health Post ZBNR002 - Plan Utilization 	Organizational plan Position 99999999 9999999 9999999999999999999	ion	
ZBNR006 - Plan Change ZBNR010 - Display FSA	Org. Unit 10006168		
ZBNR013 - Dependent S ZBNR014 - Covered Dep	4. In the Org Unit enter the Agency specific # assigned to		
			ECT (320)





CABINET





Note: If you get a zip code error, please use the <u>USPS.com</u> website to determine the correct zip code. You can also use <u>Google.com</u> to search for the correct county of residence.





Welcome, BN_STUDENT09 - 3949	Wayne County Bd of Ed (00581)	Search: Having trouble viewing, click here Log off	
My Benefits Insurance C	oordinator NCP1 Biller Direct		
▲		Full Screen	
	Copy 0008 Basic Pay Me Save Back Exit Cancel System Previous record	cord Overview Salary amount Payments and deductions	
Welcome HRBEN0001 - Enrollment HRBEN0003 - Participati	Annel No 4010 Name Select Save and Enter twice on your Personnel area 0004 Benefits Only Status Active 12/31/9999		
 HRBEN0006 - Plan and HRBEN0014 - Terminatio HRBEN0015 - Confirmati 	keyboard		
HRBEN0073 - Health Pla	Subtype 0 Basic contract		
HRBEN0074 - Insurance	Pay scale		
HRBEN0078 - FSA Contr	Reason Cap.util.lvl 100.00		
PA20 - Display HR Maste	PS type 99 Non-Paid WkHrs/period 86.67		
PA30 - Maintain HR Mast	PS Area 99 Non-Paid		
PA40 - Personnel Actions	PS group NON-PAID Level 01 Ann.salary USD		
ZAU_SSN - Social Securi			
ZBNF002 - Benefits Polic	Wag Wage Type Long Text O Amount Curre In A Number/Unit Unit		
ZBNF005 - User Passwor	8002 Salary (Quasi) USD3 V	^	
ZBNQ0012 - Health Post	USD3		
ZBNR002 - Plan Utilization			
ZBNR006 - Plan Change			
 ZBNR010 - Display FSA 			
 ZBNR013 - Dependent S 	0303	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	
ZBNR014 - Covered Dep	0803		
	Record created SAP	▶ ECT (320) 📃 🖌 khrisectci	







Note: Benefit eligibility date and increment date does not need to be entered. KHRIS will automatically calculate the Benefit Eligibility date for you. You can verify the accuracy of the date by using the "First day/Second moth" rule.





Welcome, BN_STUDENT09 - 3949	9 - Wayne County Bd of Ed (00581)	Search:	٩, -	Having trouble viewing, click here Log off
My Benefits Insurance	Coordinator NCP1 Biller Direct			
▲				Full Screen
KVBCOME VVBCOME V	Create 0378 Adjustment Reasons Save Back Exit Cancel System Previous record Next record Select Save Org.unit Wayne County Bd of Ed Start 05/01/2017 to 06/05/2017 Adjustment Reason Data Benefit area Adjustment reason New Participant	Overview	This screen is for erification purposionly.	Full Screen
ZBNR006 - Plan Change ZBNR010 Display ESA				
ZBNR010 - Display PSA ZBNR013 - Dependent S				
ZBNR014 - Covered Dep				
	Record created SAP			ECT (320)


Enrolling a New Hire – PA40





Enrolling a New Hire – PA30





Note: If you did not write down or copy the Personnel Number in Step 3, you can search for the member using their SSN or first and last name by clicking on the icon to the right of the "Personnel no." field

Adding Dependents/ Beneficiaries- PA30





Health and Life can be set up at the same time

or completed separately.

HEALTH - Dependents

- When selecting dependents for health, only use the following from the drop down list:
 - 1 Spouse
 - 2 Child

Note: On any plan other than a single plan, the dependents MUST be added to IT0021 before a plan can be selected.

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	Restrictions	
V	x 🛗 🛱 😹 🚳 📮 🗉	
STyp	Name	
1	Spouse	
10	Divorced spouse	
11	Father	
12	Mother	
13	Domestic Partner	
14	Child of Domestic Partner	
2	Child	
3	Legal guardian	
4	Testator	
5	Guardian	
6	Stepchild	
7	Emergency contact - Primary	
8	Related persons	
90	Emergency contact - Optional	
9001	Court Ordered Dependent	
9002	Retiree Account	
9003	Other Beneficiaries	

LIFE - Beneficiaries

- When selecting beneficiaries, only use the following from the drop down list:
 - 1 Spouse
 - 2 Child
 - 9003 Other Beneficiaries

Note: It is encouraged that employees do this through ESS



Remember the member will have to submit verification documents to Alight for their spouse and dependents

17 Entries found

Adding Dependents/Beneficiaries – PA30





Adding Dependents/Beneficiaries – PA30





Adding Smoking Status– PA30





Adding Smoking Status– PA30



Note: Complete this step for all members, not just tobacco users.

Department of

Employee Insurance

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PERSONNEL

Enrolling a New Hire – HRBEN0001





Enrolling a New Hire - HRBEN0001

Direct selection	Enroll			
Personnel no.	Name	on 07	/15/2019 🕫 🔗	Overview
	Offer selection			
ID number		Conoral Notico	III Error list	
(Select	Possible offers	Enrollment period		
	New Participant	07/01/2019 - 08/05/2019		
	Life Beneficiary Chg	01/01/1800 - 12/31/9999		
Pers.No. Name				
^				
	New Participant			
	Enroll 🔂 Costs	🖙 Undo selection 🛛 😽	🛧 🔚 🖳 Error Lis	t
	Plan	Sta Validity perio	d Acti	
	✓ Medical			^
Select a	a LivingWell CDHP	09/01/2019 -	12/31/9999	
plan plan	LivingWell PPO	09/01/2019 -	12/31/9999	
option	LivingWell Basic CDHP	09/01/2019 -	12/31/9999	
	LW Limited High Deductible	09/01/2019 -	12/31/9999	
	Waiver HRA - with \$	09/01/2019 -	12/31/9999	
		09/01/2019 -	12/31/9999	
	Waiver without HPAS	00/01/2010	12/21/0000	
	Default LW/Ltd Link Deductible	09/01/2019 -	12/31/9999	
	Default Lvv Ltd High Deductible	09/01/2019 -	12/31/9999	
	▼ VISION			
	Vision Bronze	09/01/2019 -	12/31/9999	
	Vision Silver	09/01/2019 -	12/31/9999	~



*Health Departments will only see the "Waiver no HRA" option.

E.

Enrolling a New Hire - HRBEN0001





This step is needed if the employee is adding dependents to their medical plan or GP Waiver with HRA \$.

Enrolling a New Hire - HRBEN0001

Welcome, BN_STUDENT08 - 3941	- Union County Bd of Ed (00565)		Search: Q 🗸	Having trouble viewing, click here Log off
My Benefits Insurance	Coordinator NCP1 Biller Direct			
1		Maintain Health Plan	×	Full Screen
Connecting the Commonwealth	Enrollment Menu	Pers.No. LivingWell CDHP Start 07/01/2017 12/31/9999		
Welcome HRBEN0001 - Enrollment HRBEN0002 - Destricted	Personnel no.	1. Select Option	🗟 🔊 🔊 Overview	
 HRBEN0005 - Participat HRBEN0006 - Plan and HRBEN0014 - Terminatio 	ID number	Option Dependents Plan options	list	
 HRBEN0015 - Confirmati HRBEN0073 - Health Pla HRBEN0074 - Insurance 	2. Select the level of Dependent Coverage using the drop down	Health Plan Opt KEHP V Dependent Cover Family V		
 HRBEN0078 - FSA Contr PA20 - Display HR Maste 	Pers.ivo. Ivame	Costs USD Semi-monthly Employee 208.99 Coductions Pre-		
 PA30 - Maintain HR Mast PA40 - Personnel Actions ZAU SSN - Social Securi 	<u>3996 Lannister , Tywin</u>	Employer 517.98	BP Error List	
 ZBNF002 - Benefits Polic ZBNF005 - User Passwor 			Activity	
ZBNQ0012 - Health Post ZBNR002 - Plan Utilization ZBNR005 - Plan Chapage		3. Select Accept		
ZBNR008 - Plan Change ZBNR010 - Display FSA ZBNR013 - Dependent S		Accept	× · · · · · · · · · · · · · · · · · · ·	
ZBNR014 - Covered Dep		> SAP		ECT (320)



If electing a single plan, just select accept.

Selecting Beneficiaries for Basic Life Insurance – HRBEN0001

Welcome, BN_STUDENT08 - 3941 - Union County Bd of Ed (00565)	Search:	Q - Having trouble viewing, click here Log off
My Benefits Insurance Coordinator NCP1 Biller Direct		[
		Full Screen
Enrollment		
Menu A Back	Exit Cancel System	
Connecting the Commonwealth Direct selection >1	Enroll	
Welcome Personnel no.	Name Lannister, Tywin on 05/01/2017 🔯 <u>A</u> Overview	
HRBEN0003 - Participati HRBEN0006 - Plan and	Offer selection	
HRBEN0014 - Terminatio	🖉 Get offer 🛛 🖨 Print form 🖉 General Notice 🖳 Error list	
HRBEN0015 - Confirmati Select	Possible offers Enrollment period	
HRBEN0073 - Health Pla	New Participant 05/01/2017 - 06/05/2017	
HRBEN0074 - Insurance	Life Beneficiary Chg 01/01/1800 - 12/31/9999	
• HRBEN0078 - FSA Contr		
PA20 - Display HR Maste Pers.No. Name		
PA30 - Maintain HR Mast <u>3996 Lannister , Tywin</u>		
PA40 - Personnel Actions	New Participant	
ZAU_SSN - Social Securi	🕼 Enroll 🔲 Costs 崎 Undo selection 😽 🚖 📳 🖳 Error List	
ZBNF002 - Benefits Polic Select Basic Life	Plan Status Validity period Activity	
ZBNF005 - User Passwor and AD&D and	Pasial ife and AD&D	^
ZBNQ0012 - Health Post Optional Life		
ZBNR002 - Plan Utilization		-
ZBNR006 - Plan Change	Optional Life \$5,000 40-59 07/01/2017 - 12/31/9999	
ZBNR010 - Display FSA	Optional Life \$10,000 40-59 07/01/2017 - 12/31/9999	~
ZBNR013 - Dependent S		
ZBNR014 - Covered Dep	,	
	SAP	► ECT (320) 💾 ₄ khrisectci

NOTE: Basic Life and AD&D is an automatic enrollment for every new employee. However, beneficiaries are not automatically selected. Please follow these instructions to select beneficiaries.

Department of Employee Insurance

PERSONNEL

CABINET

Selecting Beneficiaries for Basic Life Insurance





Enrolling in Flexible Spending Accounts – HRBEN0001

Welcome, BN_STUDENT08 - 39	41 - Union County Bd of Ed (00565)		Search: Q 🗸	Having trouble viewing, click here Log off
My Benefits Insurance	te Coordinator NCP1 Biller Direct			[
▲				Full Screen
KHR	Enrollment	Exit Cancel System		
connecting the commonwealth	Direct selection >I	D Carell		
Welcome HRBEN0001 - Enrollment	Personnel no.	Maintain Flexible Spending Account	🗙 🔯 🔊 Overview	
HRBEN0003 - Participati		Pers.No.		
HRBEN0006 - Plan and	ID number	Plan Healthcare FSA		
HRBEN0014 - Terminatio		Start 07/01/2017 - 12/31/9999	list	
HRBEN0015 - Confirmati	🐼 Select			
HRBEN0073 - Health Pla		Stop participation in period	2. Enter the full ANNUAL amount	Example:
HRBEN0074 - Insurance			if the effective date is 10/01/2020	enter the
HRBEN0078 - FSA Contr	🛓 🗧 🗵 💼	Target contribution period 01/01/2017 12/31/2017		
• PA20 - Display HR Maste	Pers.No. Name		FULL ANNUAL AMOUNT FOR THR	
PA30 - Maintain HR Mast	3996 Lannister, Tywin		MONTHS (Oct, Nov, and Dec)	
PA40 - Personnel Actions		3. Select		
• ZAU_SSN - Social Securi		Accept	Accept X Error List	
• ZBNF002 - Benefits Polic		Dian Otatua Val		
• ZBNF005 - User Passwor		Plan Status Van		
• ZBNQ0012 - Health Post		Dependent Life Plan E 07/0	01/2017 - 12/31/9999	
ZBNR002 - Plan Utilization	1. Select	- Healthcare FSA		
• ZBNR006 - Plan Change	Healthcare	Healthcare FSA 07/0	01/2017 - 12/31/9999	
• ZBNR010 - Display FSA	FSA	- Dep Care FSA	~	
ZBNR013 - Dependent S				
ZBNR014 - Covered Dep	<	>		
		SAP		► ECT (320) 🖭 khrisectci



Accepting Enrollment– HRBEN0001





Accepting Enrollment– HRBEN0001



NOTE: Verify that all benefit elections (health, life, dental, vision, & FSA) that the member wants to enroll

Accepting Enrollment- HRBEN0001





Print Confirmation HRBEN0001

Welcome, BN_STUDENT08 - 394	1 - Union County Bd of Ed ((00565)			Search:	Q, -	Having trouble viewing, click here	Log off
My Benefits Insurance	e Coordinator NCP1 Bille	r Direct						[
<							F	Full Screen
Connecting the Commonwealth	Enrollment	Print: Output Device Frontend Printer	ZPDF	1. Change Device"	e "Output × to ZPDF			
Welcome HRBEN0001 - Enrollment HRBEN0003 - Participati	Personnel no.	Spool Request	PBFORM LOCL BN_STUDEN	T08		N		
 HRBEN0006 - Plan and HRBEN0014 - Terminatio HRBEN0015 - Confirmati 	ID number	Cover Page Text Authorization						
HRBEN0073 - Health Pla HRBEN0074 - Insurance HRBEN0078 - FSA Contr PA20 - Display HB Maste		Spool Control Print Immediately Collete After Output		Number of Copies Number of Copies 1				
PA30 - Maintain HR Mast	<u>3996</u> Lannister	New Spool Reques Close Spool Requestion	st est	Cover Page Settings				
ZAU_SSN - Social Securi		Spool Retention	8 Day(s)	Recipient(s) 2. Click "Prin	nt Preview"			
 ZBNF002 - Benefits Polic ZBNF005 - User Passwor ZBNQ0012 - Health Post 		Storage Mode		Department		^		
 ZBNR002 - Plan Utilization ZBNR006 - Plan Change 				Print 🔂 Print Preview	v 🚊 Additional Options 🗙			
 ZBNR010 - Display FSA ZBNR013 - Dependent S ZBNR014 - Covered Dep 	<		Optional Life \$5,000 4	0-59 07/01/2017 - 12	/31/9999	~		
				SAP			► ECT (320)	khrisectci



Print Confirmation– HRBEN0001

Welcome, BN_STUDENT08 - 3941 - Union County B	d of Ed (00565)		Search:	Q -	Having trouble viewing, click here	Log off
My Benefits Insurance Coordinator NCP1	Biller Direct					[
Print Pre Menu	view, Document 1 of 1 Back Exit Cancel System	Preview"			[Full Screen
Welcome HRBEN0001 - Enrollment HRBEN0003 - Participati	Public Area Commonwealth of Kentucky	Dual/Retiree R	eturn to Work	Social Security XXXXX0100	Number	
 HRBEN0006 - Plan and HRBEN0014 - Terminatio HRBEN0015 - Confirmati 	Birth Date Home Phone	Gender Male Work Phone				E
HRBEN0073 - Health Pla HRBEN0074 - Insurance HRBEN0078 - FSA Contr DA20. Disclar/UR Monte.	Tobacco UserLiving Well User Agreement IndicatorYESYES		LW Premium NO	Increase		
 PA20 - Display HK Maste PA30 - Maintain HR Mast PA40 - Personnel Actions ZAU SSN - Social Securi 	Medical LivingWell CDHP					
 ZBNF002 - Benefits Polic ZBNF005 - User Passwor ZBNQ0012 - Health Post 	Coverage Level KEHP, Family					
 ZBNR002 - Plan Utilization ZBNR006 - Plan Change ZBNR010 - Display FSA 	Costs Semi-monthly Employee Employer		208.99 517.98	USD USD		
ZBNR013 - Dependent S ZBNR014 - Covered Dep	Dependents in Period 07/01/2017		Spouse			-
	Sector	V			🕨 🛛 ECT (320) 🔚 🖌	khrisectci























Welcome, BN_STUDENT08 - 3941 - Union County Bd of Ed (00565)		Search:	٩ -	Having trouble viewing, click here Log off
My Benefits Insurance Coordinator NCP1 Biller Direct				[
				Full Screen
Enrollment	Cancel System			
Connecting the Commonwealth				
Welcome HRBEN0001 - Enrollment	Name Lannister , Tywin	on 05/01/2017	😰 🛛 👧 Overview	
HRBEN0003 - Participati HRBEN0006 - Plan and	Offer selection			
HRBEN0014 - Terminatio	🖉 Get offer 🛛 🚔 Print form	General Notice Error lis	t	
HRBEN0015 - Confirmati Select	Possible offers	Enrollment period		
HRBEN0073 - Health Pla	New Participant	05/01/2017 - 06/05/2017		
HRBEN0074 - Insurance	Life Beneficiary Chg	01/01/1800 - 12/31/9999		
• HRBEN0078 - FSA Contr 😩 😨 🔟 🛅				
PA20 - Display HR Maste Pers.No. Name				
PA30 - Maintain HR Mast <u>3996 Lannister , Tywin</u>				
PA40 - Personnel Actions	New Participant			
ZAU_SSN - Social Securi	Enroll Costs	🕼 Undo selection 🛛 😽 🚖 📰	🖳 Error List	
ZBNF002 - Benefits Polic Select Basic Life	Plan	Status Validity period	Activity	
• ZBNF005 - User Passwor	Rasic Life and AD&D	07/01/2017 - 12/31/9999	^ (data)	
ZBNQ0012 - Health Post		0110 1120 11 - 1213 113939		
ZBNR002 - Plan Utilization Optional Life			-	
ZBNR006 - Plan Change	Optional Life \$5,000 40-59	07/01/2017 - 12/31/9999		
ZBNR010 - Display FSA	Optional Life \$10,000 40-59	07/01/2017 - 12/31/9999	~	
ZBNR013 - Dependent S				
ZBNR014 - Covered Dep				
		SAP		ECT (320) 📳 🖌 khrisectci







Welcome, BN_STUDENT08 - 3941 - Union County Bd of Ed (00565)		Search:	Q - Having trouble viewing, click here Log off
My Benefits Insurance Coordinator NCP1 Biller Direct			
My Benefits Insurance Coordinator NCP1 Biller Direct My Benefits Insurance Coordinator NCP1 Biller Direct Biller Direct Biller Direct Biller Direct Image: State	Cancel System Enroll Name Name Lannister Offer selection Image:	on 05/01/2017 Image: Contract of the second s	Full Screen
 ZBNR002 - Plan Utilization ZBNR002 - Plan Utilization ZBNR006 - Plan Change ZBNR010 - Display FSA ZBNR013 - Dependent S ZBNR014 - Covered Dep 	Basic Life and AD&D Coptional Life Optional Life \$5,000 40-59 Optional Life \$10,000 40-59	07/01/2017 - 12/31/9999 07/01/2017 - 12/31/9999 07/01/2017 - 12/31/9999	~
		SAP	► ECT (320) 🗐 🖌 khrisectci



Accepting Beneficiary Change– HRBEN0001

Welcome, BN_STUDENT08 - 39	41 - Union County Bd of Ed (00565)		Search: [٩.+	Having trouble viewing, click here Log off
My Benefits Insurance	te Coordinator NCP1 Biller Direct				[
1					Full Screen
A	Enrollmont				
KHIDAS	Emoliment				
Connecting the Commonwealth	Menu A Back Exit	Cancel System			
	Direct selection > Direct selection	Enroll			
Welcome	Personnel no.	Name Lannister , Tywin	on 05/01/2017	🗈 🔗 Overview	
HRBEN0001 - Enrollment					
HRBEN0003 - Participati	ID number	Offer selection			
HRBEN0006 - Plan and		🖉 Get offer 🛛 🚔 Print form	General Notice 🕂 Error list	t	
HRBENDU14 - Terminabo	Select	Possible offers	Enrollment period		
HRBEN0073 Health Die	· · · · · · · · · · · · · · · · · · ·	New Participant	05/01/2017 - 06/05/2017		
HRBEN0074 - Insurance		Life Beneficiary Chg	01/01/1800 - 12/31/9999		
HRBEN0078 - FSA Contr					
PA20 - Display HR Maste	Pers No Name				
PA30 - Maintain HR Mast	3996 Lannister , Twin				
PA40 - Personnel Actions		New Participant			
ZAU_SSN - Social Securi			Undo selection 😽 🛠 🖽	Front ist	
ZBNF002 - Benefits Polic	Select Enroll				
ZBNF005 - User Passwor		Plan	Status Validity period	Activity	
ZBNQ0012 - Health Post		LivingWell CDHP	07/01/2017 - 12/31/9999	=	
ZBNR002 - Plan Utilization		LivingWell PPO	07/01/2017 - 12/31/9999		
ZBNR006 - Plan Change		Standard PPO	07/01/2017 - 12/31/9999		
ZBNR010 - Display FSA		Standard CDHP	07/01/2017 - 12/31/9999	~	
ZBNR013 - Dependent S					
ZBNR014 - Covered Dep	< ••• >				
			SAP		ECT (320) 1 khrisectci



Accepting Beneficiary Change– HRBEN0001





Accepting Beneficiary Change– HRBEN0001





Perform this procedure when a new employee/retiree changes their plan information within the new hire enrollment period:

- ICs may correct or update the tobacco use, dependent(s), or other plan information within the valid enrollment period (35 days from the date of hire)
- ICs should NOT make <u>plan</u> changes outside the 35 days, but CAN make demographic changes such as SSN, address, etc.

<u>Note:</u> If you see more than one pernr, you can only access the pernr attached to your Agency.



NOTE: After 35 days, the employee must file an Exception if they require changes.















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Employee Demographic Updates/Corrections – PA30





Employee Demographic Updates/Corrections – PA30

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- Boards of Education terms should come to us via a file feed from Munis
- If the file feed doesn't work please let DEI ,OIB, and KDE know so they can find where the error occurred
- All agencies can do a term in KHRIS BUT if you are a BOE or with TRS/KRS the file feed is the best method





Verify Plan – PA20





Verify Plan – PA20





Verify Plan – PA20





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PA20 – Display HR Master Data





PA20 – Display HR Master Data





PA20 – Display HR Master Data





Reports to monitor benefit plans

Transaction Code	Name	Description
HRBEN0006	General Overview of Benefit Plan Data	Display all benefits for one employee
ZBNR006	Plan Change History Report	Change Plan History Report - Monitor changes to employee benefit plans, dependents, rates (deductions), salary increases
HRBEN0078	FSA Contributions	Full enrollment and deduction listing for employees enrolled in Health Care or Dependent Care FSA
HRBEN0073	Health, Dental, and Vision Plan Costs	Full enrollment and deduction listing for employees enrolled in Health, Waiver, Forced Waiver or Waiver HRA benefit plans
HRBEN0074	Insurance Plan Costs (Life)	Monthly amount on report, says semi- monthly



Health Benefit Enrollment Reporting – HRBEN0073

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Health Benefit Enrollment Reporting – HRBEN0073





Health Benefit Enrollment Reporting





Health Benefit Enrollment Reporting – Export to a Spreadsheet





Health Benefit Enrollment Reporting





- 1) Who can tell me what are the three types of benefits managed in the KHRIS system?
- 2) What can you use to assist with Terms, QE guidelines, and Eligibility?
- 3) Besides Anthem, name a third party administrator that is under the KEHP plan.
- 4) How many days does a member have to sign their New hire application? When is the effective date?
- 5) Name one of the online tools available for all Insurance Coordinators to use?
- 6) What is the email address to ask questions or get information about rejected applications?
- 7) What is the deadline for the Livingwell promise for 2021?



8) What do you need to do if you have an employee who goes on LWOP for life insurance?

9) What do you do if an employee ask to pick up additional life insurance on themselves or their spouse outside of an OE or QE?

10) If you're entering Optional insurance into KHRIS what do you do with the paperwork?

11) If an employee comes to you for a beneficiary change, what do you do?

12) Where do you find Optional insurance forms?

13) What are you going to do when you finish this training today? ©



Questions & Answers







Evaluation

Your feedback is invaluable to the success of KHRIS



https://www.surveymonkey.com/r/ZR2TCHQ

