



Department of
Employee Insurance

501 HIGH STREET, 2ND FLOOR
FRANKFORT, KENTUCKY 40601

DEI Memo 22-01

TO: Insurance Coordinators and Human Resource Generalists

FROM: Department of Employee Insurance (DEI)

RE: LivingWell Promise Policy Change

DATE: January 5, 2022

This is to notify you of a policy change concerning the requirement to fulfill the LivingWell Promise. This new policy is effective 1/1/2022.

Policy Prior to 1/1/2022:

- Any member with 90 days of eligible coverage during the LivingWell Promise period (1/1 through 7/1) was required to fulfill the Promise.

New Policy Effective 1/1/2022:

- Any member with an effective date of 1/1/2022 is required to fulfill the Promise, with exceptions as shown in the examples below. An employee with an effective date after 1/1/2022 is not required to fulfill the Promise, including an employee that leaves employment and returns to employment during the Promise period. See specific examples below:
 - Example 1: Member 1 is effective 1/1/2022 – Completion of the Promise is required.
 - Example 2: Member 2 is effective 3/1/2022 – Completion of the Promise is not required.
 - Example 3: Member 3 is effective 1/1/2022, leaves employment, and insurance terminates 1/31/2022. Employee returns to employment with an effective date of 4/1/2022 – Completion of the Promise is not required.