





KENTUCKY EMPLOYEES' HEALTH PLAN 501 HIGH STREET, 2ND FLOOR FRANKFORT, KENTUCKY 40601 WWW.KEHP.KY.GOV

IC MEMO 16-09

To: KEHP Insurance Coordinators

FROM: Department of Employee Insurance

RE: KEHP LivingWell Promise **NOT** Fulfilled

DATE: July 18, 2016

Due to changes in Federal Regulations related to health plan wellness programs, the Kentucky Employees' Health Plan (KEHP) is required to change the reward for fulfilling the LivingWell Promise.

Members who **did not fulfill** their 2016 LivingWell Promise are receiving a final opportunity to complete their Promise due to the changes in how KEHP rewards members based on Federal Regulations.

Members only have until August 15, 2016 to complete their HumanaVitality Health Assessment. Because this is their <u>final notice</u>, we are encouraging them to take their Health Assessment rather than the Vitality Check due to the length of processing time for the biometric screening.

In 2017, whether a member completes their LivingWell Promise or not, they will have access to both the LivingWell and Standard plan options. However, only members who completed their LivingWell Promise in 2016 will have the opportunity for discounted insurance premiums based on 2017 plan rates.

Members receiving the letters are encouraged to go immediately to LivingWell.ky.gov and follow the steps below to complete their Health Assessment:

- Click on the "HumanaVitality Login"
- Sign in or register with your MyHumana login
- Click the "Get Healthy" tab
- Click "Health Assessment" to answer the questions and receive your Vitality Age

This final opportunity is available only through August 15, 2016.

Member having difficulty completing the health assessment, should contact HumanaVitality at 855-478-1623.

Attached is a copy of the letter being sent to members.