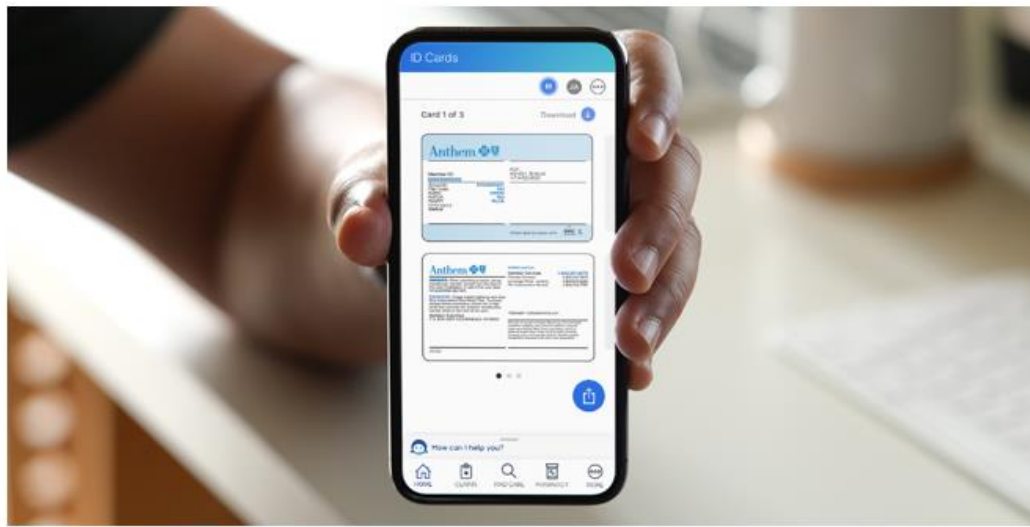




Sign up for your digital ID card

Q: How do I access my digital ID card, and is my information safe?

A: Log in or register on the Sydney Health app with a username and password or [anthem.com](https://www.anthem.com) to view your ID card. The Sydney Health mobile app may be found on the App or Google Play store.

If you're a new member, you will need your member ID number the first time you log in. If you do not have access to your member ID number, please call KEHP Customer Service at 1-844-402-KEHP (5347) for assistance. All of your healthcare information is secure, and only you can access it when you log in. On the Sydney Health mobile app you may select ID card on the top right corner. View, download, or email the ID card.

Q: How does my digital ID card work?

A: It works just like the one you would receive in the mail. Plus, you can show, email, or fax it right from your phone or computer — to doctors, healthcare offices, and family members.

Q: Will I have access to other members' ID cards on my plan?

A: If you're the subscriber (the person carrying the health plan), yes. Otherwise, you'll only be able to view your own ID card. The subscriber can log in and give viewing permission to other members on the plan by choosing their access rights.

Q: I'm a current member, so what happens to the ID card I'm using today?

A: You can continue to use it or the digital copy on Sydney Health or [anthem.com](https://www.anthem.com). When your next plan year starts, we'll automatically update your digital ID card.