



Kentucky Employees'  
Health Plan

# Take Care Kentuckians: At-home KEHP Member Resources

## Medical, Pharmacy, & FSA/HRA Services

- *FREE screening and testing for COVID-19 — no co-pays, co-insurance, or deductibles apply to these services.*
- *FREE telehealth visits through **LiveHealth Online** — Video chat with a doctor at home 24/7 for health guidance, medical, and behavioral health visits via smartphone, tablet, or computer.*
  - *Go to [LiveHealthOnline.com](https://LiveHealthOnline.com) to get started*
  - *Enter your Anthem/KEHP Medical ID and your visit is FREE*
  - *For questions, call 888-548-3432*
- *Telehealth visits with a provider are covered subject to your plan's out-of-pocket cost.*
  - *Telephonic visits are not covered.*
- *Learn more at [anthem.com/kehps](https://anthem.com/kehps) and [caremark.com](https://caremark.com)*
- *You have more time to submit your 2020 claims! If you have a Healthcare FSA, Child & Adult Daycare FSA, or a Health Reimbursement Arrangement (HRA), you now have until April 30, 2021 to submit your 2020 claims.*
  - *You must submit 2020 claims using **Pay Me Back** or **Pay My Provider**. Do not use your VISA card.*
  - *Log into your **WageWorks** account at [wageworks.com/kehps](https://wageworks.com/kehps) to check your balance and to see the list of eligible expenses.*
- *Don't like getting out to pick up your prescriptions? You can enroll in the mail order pharmacy program and have your prescriptions delivered to your door.*
  - *Go to [Caremark.com](https://Caremark.com) for more information.*
  - *Download the CVS Caremark app for on-the-go access to helpful tools and resources.*
- *Healthcare FSA and HRA eligible expenses include:*
  - *Over-the-counter drugs and medicines without a doctor's prescription*
  - *Feminine care products*
  - *Some systems will not be able to process automatically with the swipe of your VISA debit card, so save your receipts in case you have to submit for reimbursement through the **Pay Me Back** program.*
- *You can carry over an unlimited amount from 2020 to 2021 and from 2021 to 2022.*